
joomla 3.6 sorting,paging, search did not function

Posted by aidantech - 2016/08/05 09:28

hi,
i'm still use ari data version 1.15.5

and i already installed and set up ari data here : <http://aidansoftware.com/client/jpsm/index.php/my/2016-06-07-02-31-39/2016-06-07-02-35-17/biodiversiti>

but the pagging, sorting and search did not function at all

at first i though it because of joomla new version 3.6, but I already use it for another website using joomla 3.6 and it perfectly okay.

hope you can help or assist me as soon as possible

thank you

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Re:joomla 3.6 sorting,paging, search did not function

Posted by admin - 2016/08/05 10:56

Hello,

This is a problem with a 3rd party extension or site template. Javascript code which is added by the extension is removed from the page.

Regards,
ARI Soft

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Re:joomla 3.6 sorting,paging, search did not function

Posted by aidantech - 2016/08/05 13:46

hi,
thanks for reply,
i already try to disable all plugin at that page for now, but it still remain the same, still not working...

"Javascript code which is added by the extension is removed from the page" do you mean javascript by ari data table?

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Re:joomla 3.6 sorting,paging, search did not function

Posted by admin - 2016/08/06 05:00

The extension adds a javascript script code via Joomla! API to initialise the table. This code is removed by a 3rd party extension or site template.

Regards,
ARI Soft

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Re:joomla 3.6 sorting,paging, search did not function

Posted by aidantech - 2016/08/06 07:35

could you help me to solve it? version 1.15.5, is the latestversion, right?

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Re:joomla 3.6 sorting,paging, search did not function

Posted by admin - 2016/08/06 11:23

The latest version of the extension is 1.15.10. It is available in "Member Area" on our site.

Regards,
ARI Soft

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Re:joomla 3.6 sorting,paging, search did not function

Posted by aidantech - 2016/08/08 14:03

i already try uninstall, and install again the new version, but still the same, nothing working... and still did not find the where is the error

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Re:joomla 3.6 sorting,paging, search did not function

Posted by admin - 2016/08/09 10:40

If you provide a temporary access to your J! backend by email, we will investigate the problem in more details.

Regards,
ARI Soft

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