Skipping one article at start....

Posted by Shake - 2011/06/13 11:19

Hi there,

Thanks for this wonderfull module, I like it.
But...

At start, when you come on the site, it shows the first article, then after 12 seconds it should show the second, but it is skipping and you see a blank module.

Then after that, it does something strange, and then it works all very fine!!

This is the demosite: http://www.no12.nl/ggl/

So, please, wait for 12 seconds and then watch...

Hope there is a solution for this?

regards,

Jack

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Re:Skipping one article at start....

Posted by admin - 2011/06/13 11:21

Hello,

Specify please what browser you use. It works fine in FireFox.

Regards,
ARI Soft

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Re:Skipping one article at start....

Posted by Shake - 2011/06/13 11:29

I tried in Firefox and in Chrome, it works perfect.

Not in Safari! Strange.

Did not had the change yet to test in IE.

Is there a fix for Safari?

Thanks!

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Re:Skipping one article at start....

Posted by admin - 2011/06/13 11:43

It seems this problem occurs only in Safari browser. We will investigate it in more details and report about results soon.

Regards,
ARI Soft

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Re:Skipping one article at start....

Posted by Shake - 2011/06/13 11:49

Thank you.

I'm hoping that you can fix this soon!
Will stay tuned.

regards,

Jack

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Re:Skipping one article at start....

Posted by admin - 2011/06/13 12:17

This problem not with the slider, this problem with HTML code of the articles. Use {$introtext|html_truncate} instead of {$introtext} in "Template" parameter. If it doesn't help, could you provide temporary access to your Joomla! backend by email that we can investigate the issue?

Regards,
ARI Soft

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Re:Skipping one article at start....

Posted by Shake - 2011/06/14 12:53

Thank you for your fast reply.

It's not working with the truncate.

I managed you to log-in, it's in your email.

regards,

Jack

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Re:Skipping one article at start....

Posted by admin - 2011/06/14 13:48

We have sent the answer by email. Check it please.

Regards,
ARI Soft

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