
j16 it doesnt work at all - URGENT

Posted by yimages - 2011/02/17 17:06

Hello

I have bought and installed your ARI Easy Slider on joomla 1.6 but it doesn't work at all ! it doesn't keep the Category ,all the values after Source type are not registered in the database

is enabled , published and in the good position ...

Can you give me a module working for joomla 1.6 ?

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Re:j16 it doesnt work at all - URGENT

Posted by admin - 2011/02/17 18:11

Hello,

"ARI Easy Slider" works fine under Joomla! 1.6, it seems you haven't install "System - ARI Extensions" plugin from arieasyslider_unzip_first.zip archive. BTW, archive contains readme.txt file with instructions how to install the extension.

Regards,
ARI Soft

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Re:j16 it doesnt work at all - URGENT

Posted by yimages - 2011/02/17 18:27

why is it so complicated , 3 plugins for one module

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Re:j16 it doesnt work at all - URGENT

Posted by yimages - 2011/02/17 18:47

now it works
and it works very well

thanks

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Re:j16 it doesnt work at all - URGENT

Posted by admin - 2011/02/17 18:58

Package contains additional plugins which provide extra functionality. For Joomla! 1.5, you can install only "ARI Easy Slider" module, for Joomla! 1.6 it also requires to install "System - ARI Extensions", this plugin provides reach UI interface for configuring module. Other plugin(s) is required only if you need functionality which they provided. Regarding to problem from previous post, we suppose you forgot to enable "System - ARI Extensions" plugin.

Regards,
ARI Soft

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Re:j16 it doesnt work at all - URGENT

Posted by yimages - 2011/02/17 19:15

yes the plugin was disabled , you should write it VERY BIG

I consider buying other product from you because they are very well done

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Re:j16 it doesnt work at all - URGENT

Posted by admin - 2011/02/17 19:19

We will respect your suggestion and will increase font size of warning message. BTW, it is default Joomla! behaviour installs plugins in disabled state.

We are happy that you have considered our product to be useful and we will be glad to see you as our constant customer.

Regards,
ARI Soft

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Re:j16 it doesnt work at all - URGENT

Posted by yimages - 2011/02/17 21:19

it seems that there is a problem with internet explorer 8 , look at <http://capcad.ymalaya.com/>
the fonts are very strange on the banner , the slider opacity is set to 1 , what can be the problem ?

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Re:j16 it doesnt work at all - URGENT

Posted by admin - 2011/02/17 21:26

This is not a problem with the module, this problem with site template styles. It contains specific styles for IE in the next file:

/templates/capcad/css/ie.css

Filter (-ms-filter and filter) parameter (opacity or gradient) causes this issue.

Regards,
ARI Soft

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Re:j16 it doesnt work at all - URGENT

Posted by yimages - 2011/02/17 21:45

there is no filter opacity on that div

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Re:j16 it doesnt work at all - URGENT

Posted by admin - 2011/02/18 09:03

We will investigate this problem in more details and report about results soon.

Regards,
ARI Soft

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Re:j16 it doesnt work at all - URGENT

Posted by yimages - 2011/02/18 09:34

thank you

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Re:j16 it doesnt work at all - URGENT

Posted by admin - 2011/02/18 15:19

Download and upgrade "ARI Easy Slider" module please. If nothing changes after upgrade, clean browser cache. It should help.

Regards,
ARI Soft

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Re:j16 it doesnt work at all - URGENT

Posted by yimages - 2011/02/18 15:24

where can I download it ? I don't find any link without having to pay again

thank you

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Re:j16 it doesnt work at all - URGENT

Posted by admin - 2011/02/18 15:25

The latest version of the extension is always available in "Member Area".

Regards,
ARI Soft

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Re:j16 it doesnt work at all - URGENT

Posted by yimages - 2011/02/18 15:27

ok

thank you

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Re:j16 it doesnt work at all - URGENT

Posted by yimages - 2011/02/18 15:34

you did a great job it works fine now

many thanks

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