
Do not loading questions stable

Posted by Evgeny - 2009/01/19 15:41

Hello! The questions in quiz do not loading stable. One moment it was not load. Then I entered in admin panel and then it work again. What can be a reason of it?

The page - http://www.otheropinion.com/index.php?option=com_ariquiz&task=quiz&quizId=6&Itemid=17

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Re:Do not loading questions stable

Posted by admin - 2009/01/19 15:49

Hello,

Please, specify your browser and what exactly happen (endless loading message or may be another variant).

Regards,
ARI Soft

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Re:Do not loading questions stable

Posted by Evgeny - 2009/01/19 16:09

Browser: FireFox 3, Joomla: 1.0.15, web-host server: Windows.

It is just loading and loading forever and nothing message.

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Re:Do not loading questions stable

Posted by admin - 2009/01/19 16:17

We checked it in FireFox 3.0.5 and all worked fine. Does it reproduce sometimes? on the specific question? Please, reproduce it again and look to 'Error Console' (Tools->Error Console or press Ctrl+Shift+J). Console contains information about javascript error. It can help us to resolve your issue.

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Re:Do not loading questions stable

Posted by Evgeny - 2009/01/19 20:29

I done as yourecomended and that is the message:

Error: uncaught exception:

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Re:Do not loading questions stable

Posted by admin - 2009/01/19 20:56

It seems that your specify in joomla config site url as '<http://www.otheropinion.com/>' (with 'www.' prefix) , but you take a quiz by url without 'www.' prefix. Your site didn't have 301 redirect and FireFox think that it two different site (with 'www.' and without 'www.', it also SEO issue,search engine will be think that it two different site). Please, tune up 301 redirect and it resolve your trouble.

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Re:Do not loading questions stable

Posted by Evgeny - 2009/01/20 12:06

Thanks for advice, I will check.

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