Call to a member function getName() on a non-objec

Posted by mswja99 - 2016/04/10 05:10

I have working questions on a previously loaded quiz using customization question pool.

I am receiving an error ' 0 Call to a member function getName() on a non-object (boolean)' when I attempt to view a .csv imported question.

I am unable to take a quiz on the frontend.

I am using 3.6.8, I cannot loos my customizations if upgrades do not contain them.

My website is www.3ignite.com, your access from a previous issue is still active.

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Re:Call to a member function getName() on a non-objec

Posted by admin - 2016/04/10 05:39

Hello,

Download the latest version of the extension from "Member Area" and copy backend/kernel/Xml/j30/class.XmlHelper.php file from com_ariquiz.zip archive to /administrator/components/com_ariquiz/kernel/Xml/j30/ folder on your server.

Regards,
ARI Soft

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Re:Call to a member function getName() on a non-objec

Posted by mswja99 - 2016/04/11 02:26

That did not fix the issue.
Customers are also unable to take a quiz on any questions showing the error.

If I upgrade to the newest version will I lose my customizations?

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Re:Call to a member function getName() on a non-objec

Posted by admin - 2016/04/11 04:47

Custom features will be lost if upgrade to standard version. We can send files which where modified for a previous version. They can be used to merge changes with the latest version of the extension.

Regards,
ARI Soft

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Re:Call to a member function getName() on a non-objec

Posted by mswja99 - 2016/04/11 05:03

Please email customization for self creation for newest version.

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Re:Call to a member function getName() on a non-objec

Posted by admin - 2016/04/11 11:29

Check your mail.

Regards,
ARI Soft

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