

---

## Save or close none of any button working?

Posted by polejunkies - 2016/03/21 10:20

---

Hi,

I just installed it and trying to create first quiz but when i hit Save & Close or Close nothing happens?

It happens in every tab of this extension.

Please help.

Thanks

=====

## Re:Save or close none of any button working?

Posted by admin - 2016/03/21 10:22

---

Hello,

Is it possible to see the problem anywhere? It can be a conflict with a 3rd party extension.

Regards,  
ARI Soft

=====

## Re:Save or close none of any button working?

Posted by polejunkies - 2016/03/21 10:23

---

No..i don't see this problem on any other extension. Only ARI quiz

=====

## Re:Save or close none of any button working?

Posted by admin - 2016/03/21 10:25

---

Is it possible to see the problem anywhere?

Regards,  
ARI Soft

=====

## Re:Save or close none of any button working?

Posted by polejunkies - 2016/03/21 10:25

---

It is happening in back-end. please tell me how you want to see it?

=====

## Re:Save or close none of any button working?

Posted by admin - 2016/03/21 10:27

---

Could you provide a temporary access to your J! backend by email? It seems a javascript error occurs due to conflict with a 3rd party extension and data is not submitted.

Regards,

---

ARI Soft

=====

**Re:Save or close none of any button working?**

Posted by polejunkies - 2016/03/21 10:35

---

Mail sent..please have a look.

=====

**Re:Save or close none of any button working?**

Posted by admin - 2016/03/21 10:38

---

Try now please.

Regards,  
ARI Soft

=====

**Re:Save or close none of any button working?**

Posted by polejunkies - 2016/03/21 10:54

---

ok let me check

=====

**Re:Save or close none of any button working?**

Posted by polejunkies - 2016/03/21 11:08

---

Yes working..Great! what was the issue..did you disable any plugin or something? just for my record.

Thanks for quick help.

=====

**Re:Save or close none of any button working?**

Posted by admin - 2016/03/21 11:50

---

We opened "ARI Quiz -> Config" page and saved settings. This problem occurs with old Joomla! 2.x version. (version 2.5.7 is installed on your site, but latest version of Joomla! 2.x is 2.5.28).

Regards,  
ARI Soft

=====