
loading problem

Posted by motasim - 2008/11/11 17:00

when I try to enter in my quiz then it seems to be loading and loading. never coming in the end. please help me.

see here the problem:

http://www.nogorbalok.com/index.php?option=com_ariquiz&Itemid=122&task=question&ticketId=4f96538a79966617c50eef53a9c52576

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Re:loading problem

Posted by admin - 2008/11/11 20:25

We have looked at the issue. When ARI Quiz component tries to load the question it gets response from the server like:

```
/* $WEFT -- Created by: S. M. Ibrahim (Lavlu) (smibrahim@gmail.com) on 4/13/2007 -- */
```

```
@font-face {  
  
    font-family: SolaimanLipi;  
  
    font-style: normal;  
  
    font-weight: normal;  
  
    src: url(http://www.nogorbalok.com/SOLAIMA0.eot);  
  
}
```

```
ÿ{"questionData":,"questionTime":4,"questionId"  
:  
:"2",  
:"questionText":  
:"\u09cd\u09ad\u09bf\u09a6?  
",  
:"questionType":  
:"MultipleQuestion",  
:"questionIndex":  
:"0"}  
}
```

Styles information definitely should not be in response. It looks like you have some plugin/mambot that inserts this style information into the response. Disabling it should help.

Regards,
ARI Soft

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Re:loading problem

Posted by motasim - 2008/11/13 05:12

Is the problem happening for these ?

```
/* $WEFT -- Created by: S. M. Ibrahim (Lavlu) (smibrahim@gmail.com) on 4/13/2007 -- */
```

```
@font-face {  
  
    font-family: SolaimanLipi;  
  
    font-style: normal;  
  
    font-weight: normal;  
  
}
```

```
src: url(http://www.nogorbalok.com/SOLAIMA0.eot);  
}
```

Re:loading problem

Posted by admin - 2008/11/13 07:04

ARI Quiz component uses AJAX technology to load questions. It sends AJAX request to the server and gets response in appropriate format. In your case some functionality or code adds this:

/* \$WEFT -- Created by: S. M. Ibrahim (Lavlu) (smibrahim@gmail.comThis e-mail address is being protected from spam bots, you need JavaScript enabled to view it) on 4/13/2007 -- */

```
@font-face {  
  
font-family: SolaimanLipi;  
  
font-style: normal;  
  
font-weight: normal;  
  
src: url(http://www.nogorbalok.com/SOLAIMA0.eot);  
}
```

to the response that makes the response invalid. If you could find what in your system inserts this code in the response it will help to solve the problem.

Regards,
ARI Soft

Re:loading problem

Posted by motasim - 2008/11/14 03:10

this is a dynamic font (EOT).
As it is being developed in bangla language, without these codes people will not be able to read our website properly.

Now what can be done by me to fix the problem!!!

Re:loading problem

Posted by admin - 2008/11/14 06:03

Could you please describe how functionality that inserts this code is implemented. Do we need to install any additional component or plugin? It would be much easier to help you if we could reproduce the same issue on our machine.

Regards,
ARI Soft

Re:loading problem

Posted by motasim - 2008/11/15 05:44

We have added those codes in our template. Its helps the user to see the site without downloading the font.

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Re:loading problem

Posted by motasim - 2008/11/15 05:54

We have also added those codes into our index.pho file

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Re:loading problem

Posted by admin - 2008/11/15 10:08

Hello,

We have added fix for this for you. Could you please download the component in member area, uninstall and install the new version. You database data will remain untouched. But add these lines of code to index.php file is not the best solution.

Regards,
ARI Soft

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Re:loading problem

Posted by motasim - 2008/11/16 06:05

Thank you very much for your help. :) Its solved!

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