
SAVE button doesn't work!

Posted by 4creator - 2008/08/01 13:15

Hi,

I purchased ARI Quiz yesterday. (ver2.0)

I try to make own quiz now. But I have an issue... Apply and Save button doesn't work on "Question : Add" page. What is wrong?

I did following;

- 1) Add one quiz category.
- 2) Add one quiz at quiz list.
- 3) Click "view" at quiz list.
- 4) Add question at question list... but I can't save here!!

help me :ohmy:

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Re:SAVE button doesn't work!

Posted by admin - 2008/08/01 13:31

Hello,

Could you please provide us with the versions of your Joomla!, PHP, MySQL and the browser you use. Also please describe what "can't save" means? What happens after clicking save button? Does the page refreshes or nothing happens?

There are two demo sites:

Joomla 1.0.x: <http://demo.ari-soft.com/administrator/>

Joomla 1.5: <http://demo2.ari-soft.com/administrator/>

Could you please try to reproduce the problem there.

Regards,
ARI Soft

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Re:SAVE button doesn't work!

Posted by 4creator - 2008/08/01 13:56

Thank you for quick reply. :)

- Joomla! 1.5.5
- PHP 5.2.6
- MySQL 5.0.45

I checked on Safari, FireFox, Opera, IE... all same.

Does the page refreshes or nothing happens?
No refreshes, nothing happens.

Sorry for my poor English. :blush:
Hideto

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Re:SAVE button doesn't work!

Posted by admin - 2008/08/01 14:02

Could you give us access to your Joomla! administration so we could log in and have a look to investigate the issue?
Please send us credentials via e-mail: info@ari-soft.com

Regards,
ARI Soft

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Re:SAVE button doesn't work!

Posted by 4creator - 2008/08/01 15:46

I sent you 3 screenshots. (Could you receive those files?)

Sorry, I have to go... see you again.
I will wait for your reply by email.

Thank you today.

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Re:SAVE button doesn't work!

Posted by 4creator - 2008/08/02 01:23

Hello,

Do you have any idea?
My issue is not solved yet. :dry:

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Re:SAVE button doesn't work!

Posted by 4creator - 2008/08/02 01:36

I found the reason now!!!

ARI Quiz need "user Editor".
I am not usually using "Editor", so my "user Editor" setting is "Editor - No Editor".

When I set "User Editor" to "Editor - TinyMCE 2.0", Save (or Apply) button worked!

Check it please.

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Re:SAVE button doesn't work!

Posted by admin - 2008/08/02 07:36

Yes, this is the origin of the problem. We are going to provide you with the fix on Monday.

Thanks for your collaboration.

Regards,
ARI Soft

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Re:SAVE button doesn't work!

Posted by admin - 2008/08/04 14:04

We have sent you an update of the component that fixes this and some other small issues.

Regards,
ARI Soft

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Re:SAVE button doesn't work!

Posted by 4creator - 2008/08/05 02:16

Hi,

I received new one and I installed it. It is fine, thank you! :laugh:

Thanks,
Hideto

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