More problems with ARI Photo Gallery

Posted by alisamii - 2010/08/22 12:47

Well, the pop-up now opens, but loads BEHIND the page (see attached screenshot - You can see the slideshow pops up in the background!).

There's a z-index conflict, and I don't know how to solve it. You have the login and password, so please assist, as soon as possible.

The module is IMAGES du JOURS - Test, module ID 198. http://www.arisoft.com/images/fbfiles/images/Screen_shot_2010_08_22_at_14.png

Re:More problems with ARI Photo Gallery

Posted by admin - 2010/08/22 15:10

We have updated the extension and installed updated version on your site. Now everything should work fine.

Regards, ARI Soft

Re:More problems with ARI Photo Gallery Posted by alisamii - 2010/08/22 15:14

Still not working...

Re:More problems with ARI Photo Gallery

Posted by admin - 2010/08/22 15:20

Try to clean cache, please.

Regards, ARI Soft

Re:More problems with ARI Photo Gallery

Posted by alisamii - 2010/08/22 15:26

Cleaned browser cache, Joomla site cache, sh404sef cache, and tried it in safari, opera and chrome (all on the mac).

Still not working.

The "working" cog wheel shows up on top, but the slide show shows up behind the content.

Re:More problems with ARI Photo Gallery

Posted by admin - 2010/08/22 15:46

Do you mean this site? It works fine, we have checked it in FireFox and Google Chrome browsers. You can find screenshot in attach.

PS: Load this link in a browser and check that CSS file contains the following code at the begin of the file:

.mb_overlay{z-index:99;} #mb_gallery_{z-index:100;}

Regards,

ARI Soft http://www.ari-soft.com/images/fbfiles/files/screen.zip

Re:More problems with ARI Photo Gallery Posted by alisamii - 2010/08/22 15:52

The code it contains is:

.mb_overlay{z-index:99;} #mb_gallery_{z-index:100;} .mb_overlay{ position:fixed; background:#fff; left:0; bottom:0; width:100%; height:100%; }

Attached is a screenshot I just took. It is time stamped.

It's still not working. http://www.ari-soft.com/images/fbfiles/files/Screen.zip

Re:More problems with ARI Photo Gallery Posted by alisamii - 2010/08/22 16:23

It needs to work in ALL cuurent, modern browsers, including safari.

It does not work in Safari.

Re:More problems with ARI Photo Gallery

Posted by admin - 2010/08/22 19:58

It works in all modern browsers (FireFox, Safari, Google Chrome, Opera and IE) on our side. Maybe proxy server is used by your ISP provider and cached CSS file with old CSS styles is loaded. Add the following code between and tags to index.php site template file (we can't to do it because it requires super administrator permissions):

.mb_overlay { z-index:99; #mb_gallery_ { z-index:100; }

Regards, ARI Soft

Re:More problems with ARI Photo Gallery Posted by alisamii - 2010/08/23 09:40

Yet another problem.

Please login to the site and then go to the following URL:

http://www.lesamisdestan.com/index.php/gallerie-des-photos/index.php

You will see what happens!

Re:More problems with ARI Photo Gallery Posted by admin - 2010/08/23 10:31

It was a bug but we fixed it. Try now, please.

Regards, ARI Soft