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## external content wont close - Please help.

Posted by midgley - 2013/10/08 12:11

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Hi, when i run the code snippet below, the iframe displays as expected however upon closing the iframe using the 'close' button it closes the iframe but immediatley reopens it without the fancy borders. I was wanting to know if there is a fix for this.

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## Re:external content wont close - Please help.

Posted by admin - 2013/10/08 14:28

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Hello,

Where we can see the problem?

Regards,  
ARI Soft

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## Re:external content wont close - Please help.

Posted by midgley - 2013/10/10 14:21

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Hi, unfortunately this is running in a development environment and is not online. I do have another none Joomla site though. if you provide me with plain JS for the sexylightbox then i can host this for you to test. Does this help?

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## Re:external content wont close - Please help.

Posted by admin - 2013/10/10 15:34

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What "plain JS" do you need?

Regards,  
ARI Soft

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## Re:external content wont close - Please help.

Posted by midgley - 2013/10/10 15:42

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If you want to see the problem then i will need to know how to run the joomla plugin without joomla as joomla is not installed on my external server. if you can send me some code that will run without php then i will place this online for you to test. I imagine you have joomla installed on a few of your systems so why not paste the code i sent you and test it on yours. i'm sure it will have the same result.

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## Re:external content wont close - Please help.

Posted by admin - 2013/10/10 15:54

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The following code works fine on this page:

Open document

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Regards,  
ARI Soft

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### Re:external content wont close - Please help.

Posted by midgley - 2013/10/10 16:03

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Thats interesting! i must have a conflict with another script somewhere then. Would it be possible to keep that page you sent me so i can have a look at it and fathem out whats wrong with mine?

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### Re:external content wont close - Please help.

Posted by admin - 2013/10/10 16:11

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We will not delete it for a while.

Regards,  
ARI Soft

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### Re:external content wont close - Please help.

Posted by midgley - 2013/10/10 16:20

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Cheers, also one slight difference might be that i run joomla with no conflicts turned on. Could this cause the problem?

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### Re:external content wont close - Please help.

Posted by admin - 2013/10/10 16:26

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We can investigate the problem if you send a link to a page where we can see it.

Regards,  
ARI Soft

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### Re:external content wont close - Please help.

Posted by midgley - 2013/10/10 16:28

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ok, i will see if i can get this setup for next week and conatct your later in the week.

thanks agian

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