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## Problems in IE8 when the lightbox appears

Posted by liquidmedia - 2010/05/05 23:55

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We are trying out the Sexy Lightbox lite and it works great on most pages on this site <http://174.121.2.219/~wwwproc/> but when you go to this page [http://174.121.2.219/~wwwproc/index.php?option=com\\_content&view=article&id=71&Itemid=88](http://174.121.2.219/~wwwproc/index.php?option=com_content&view=article&id=71&Itemid=88) and you select one of the images the lightbox appears and drift off to the top right out of view.

I checked the code over and over is there something that I am missing?

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## Re:Problems in IE8 when the lightbox appears

Posted by admin - 2010/05/06 05:20

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Hello,

Could you say what browser you use?

Regards,  
ARI Soft

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## Re:Problems in IE8 when the lightbox appears

Posted by liquidmedia - 2010/05/06 06:55

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Internet Explorer 8 and it seems to work fine in Firefox and Chrome

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## Re:Problems in IE8 when the lightbox appears

Posted by admin - 2010/05/06 10:48

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Unfortunately we can't reproduce this issue, we have opened you site in FireFox, Google Chrome, Safari, IE 8 and everything works fine.

Regards,  
ARI Soft

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## Re:Problems in IE8 when the lightbox appears

Posted by liquidmedia - 2010/05/06 13:09

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Try this, if you copy and paste this url [http://174.121.2.219/~wwwproc/index.php?option=com\\_content&view=article&id=71:expansionrokr&catid=13:rokcontentrotator-items&Itemid=88](http://174.121.2.219/~wwwproc/index.php?option=com_content&view=article&id=71:expansionrokr&catid=13:rokcontentrotator-items&Itemid=88) into IE8 you will see the lightbox appears in the top right and it invisible I tried this on 2 different PC's with the same result

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## Re:Problems in IE8 when the lightbox appears

Posted by admin - 2010/05/06 13:29

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Could you create screenshot of page with this issue and provide it?

Regards,

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ARI Soft

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## Re:Problems in IE8 when the lightbox appears

Posted by liquidmedia - 2010/05/06 13:56

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Hi Yeah, I have attached it,

I used this url (another one)

[http://174.121.2.219/~wwwproc/index.php?option=com\\_content&view=article&id=44&Itemid=65](http://174.121.2.219/~wwwproc/index.php?option=com_content&view=article&id=44&Itemid=65)

and when you select "WBA Test" in IE8 the screenshot shows what happens, I tried this on a another PC with the same result (Windows Vista and 7) [http://www.ari-soft.com/images/fbfiles/images/IE8\\_ARI\\_Sexy\\_lightbox.jpg](http://www.ari-soft.com/images/fbfiles/images/IE8_ARI_Sexy_lightbox.jpg)

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## Re:Problems in IE8 when the lightbox appears

Posted by admin - 2010/05/06 15:17

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We see this issue on your site. We'll try to reproduce it on our test server that have ability to fix it, but it may take time because currently our support team is loaded with support requests of paid extensions. We'll inform you when fix will be available.

Regards,  
ARI Soft

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## Re:Problems in IE8 when the lightbox appears

Posted by admin - 2010/05/11 13:34

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Could you say, the problem still appears on your site?

Regards,  
ARI Soft

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## Re:Problems in IE8 when the lightbox appears

Posted by liquidmedia - 2010/05/11 13:42

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Hello,

Thanks for the reply, yes it is still occurring

Open this page [http://174.121.2.219/~wwwproc/index.php?option=com\\_content&view=article&id=83&Itemid=88](http://174.121.2.219/~wwwproc/index.php?option=com_content&view=article&id=83&Itemid=88) and open IE8 and select one of the logos "Watson Bowman Acme" and you will see what you see in the screen shot, I have tried at least 2 other PC's with the same result. <http://www.ari-soft.com/images/fbfiles/images/lightbox.jpg>

Additional issue I discovered (I have reviewed the code over and over but maybe I missed something)

On this page [http://174.121.2.219/~wwwproc/index.php?option=com\\_content&view=article&id=86&Itemid=91](http://174.121.2.219/~wwwproc/index.php?option=com_content&view=article&id=86&Itemid=91) Any browser click "McNear" logo and the light box opens and then closes.

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## Re:Problems in IE8 when the lightbox appears

Posted by admin - 2010/05/11 14:27

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Regarding the first issue, download and upgrade the plugin, please.

Regards,  
ARI Soft

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## Re:Problems in IE8 when the lightbox appears

Posted by admin - 2010/05/11 14:31

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Regarding the second issue, "McNear Brick and Block" page contains the following javascript code:

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if (window.self != window.top) window.top.location = window.self.location;
```

This code loads "McNear Brick and Block" page into main browser window, if this page is tried to load into . Sorry, but this isn't the plugin problem.

Regards,  
ARI Soft

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## Re:Problems in IE8 when the lightbox appears

Posted by liquidmedia - 2010/05/11 14:59

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That worked thanks

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