Lightbox Lite Not Loading

Posted by juanbanzai - 2012/02/21 19:47

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Hi. We're using Joomla 1.6 and I've downloaded and installed Lightbox Lite to see if it will work for displaying YouTube videos. My goal was to test the Lite version before upgrading. My problem is what many others have experienced: the plugin is loaded and enabled... some of the parameters such as "Load jQuery library" are turned on as per the instruction in some of the other forums I've read on the subject... I'm using the demo code: Show ARI Soft site in popup just to make the lightbox appear. Bottom line... nothing happens. The page that appears when the link is clicked is like any normal link to another URL.

Normally, I would continue to research the forums prior to asking for help, but my concern is that the agency that put the preliminary template of our site together may have put in some custom features that are preventing the Lightbox from working correctly. For example, I'm asked to choose a "position" of where I want the module to be located. I find this odd since Lightbox Lite is a plugin. I'm also asked where I want to assign the module to a menu selection. Odd.

At this point, I'm lost. Any help would be appreciated.

Chuck.

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Re:Lightbox Lite Not Loading

Posted by admin - 2012/02/21 19:49

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Hello,

Provide a link to a page where we can see described problem.

Regards,
ARI Soft

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Re:Lightbox Lite Not Loading

Posted by juanbanzai - 2012/02/21 19:55

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Thanks for responding so quickly.

Unfortunately, the page rest in a Test region that's not available outside of our network. If it helps, I'm attaching a screen shot of the Lightbox Lite parameters so you can see some of the areas that may be causing the problems.

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Re:Lightbox Lite Not Loading

Posted by juanbanzai - 2012/02/21 19:57

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Sorry... the image was too large to attach before.

http://www.ari-soft.com/images/fbfiles/images/ari_lite.jpg

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Re:Lightbox Lite Not Loading

Posted by admin - 2012/02/21 19:58

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A screenshot can't help. It can be a problem with a 3rd party extension. BTW, "ARI Sexy Lightbox Lite" is a content plugin. Joomla! uses content plugins only in articles, it will not work in any other content (for example in module and etc.). "System - ARI Sexy Lightbox" plugin from "ARI Sexy Lightbox" package can work in any content.

Regards,
ARI Soft

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Re:Lightbox Lite Not Loading

Posted by admin - 2012/02/21 19:59
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Accordion to your screenshot, it is not "ARI Sexy Lightbox Lite" plugin. It is not our extension.

Regards,
ARI Soft

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Re:Lightbox Lite Not Loading

Posted by juanbanzai - 2012/02/21 20:02
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Yep. I read in another post that it will only work in an article. I should have made that clearer in my first post. The plug-in is enabled... but I'm attempting to call the plug-in functionality from an article.

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Re:Lightbox Lite Not Loading

Posted by admin - 2012/02/21 20:05
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Read our previous post please. You use not "ARI Sexy Lightbox Lite". Our plugin can be downloaded here.

Regards,
ARI Soft

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