
problem in firefox when you reload the web

Posted by whiskises - 2010/10/10 08:24

Hi.

The Ari Image slideshows working properly, IE8 and firefox ok,... until you reload the page, then IE8 continues to work well but firefox stops working. How I can fix it?

Thanks.

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Re:problem in firefox when you reload the web

Posted by admin - 2010/10/10 08:34

Hello,

Do you mean ARI Image SliderShow or ARI Image Slider? Could you provide link to page where we can see the issue?

Regards,
ARI Soft

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Re:problem in firefox when you reload the web

Posted by whiskises - 2010/10/10 09:31

I mean Ari Image Slider. But iO've solved it, installing ie8_compatibility_1.5 plugin, donO't ask me how it do it, but all the problem with the reload page has disappeared, including firefox.
thanks for the quick reply and for this modules and components.

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Re:problem in firefox when you reload the web

Posted by RBGoldie - 2011/03/14 21:48

I'm having the same problem. When I try to re-load the page in firefox, I only see the first image and the page title. The image title and the controls don't re-load and the auto transition to the next image doesn't work. But when I ask someone else to check it in firefox, they were able to see everything. A few hours later, it was fine.

It would help to know if this is a big problem since I don't want my site visitors to have this problem when the site goes live.

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Re:problem in firefox when you reload the web

Posted by admin - 2011/03/14 21:50

Hello,

Where we can see this issue?

Regards,
ARI Soft

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Re:problem in firefox when you reload the web

Posted by RBGoldie - 2011/03/14 23:48

As I mentioned, it is fine now, but here is the site:

<http://americordbeta.com.previewdns.com/>

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Re:problem in firefox when you reload the web

Posted by admin - 2011/03/15 05:51

Contact us if the problem returns that we can investigate it.

Regards,
ARI Soft

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