
Slideshow stops randomly

Posted by jrmann - 2012/05/21 15:21

Thanks for an excellent app.

However... my slideshow, which takes images from a folder hosted on my website, starts OK but then stops - sometimes after only a few images, sometimes after a large number.

It doesn't seem to be anything wrong with the images, as I have set it to sort by filename, and it does not always stop at the same image.

Any ideas, please?

=====

Re:Slideshow stops randomly

Posted by admin - 2012/05/21 16:17

Hello,

Could you provide a link to a page where we can see the problem?

Regards,
ARI Soft

=====

Re:Slideshow stops randomly

Posted by jrmann - 2012/05/21 16:52

Can I email you with this, please - the site is "under construction" and I don't want it made public.

=====

Re:Slideshow stops randomly

Posted by admin - 2012/05/21 16:53

Sure, send it by email.

Regards,
ARI Soft

=====

Re:Slideshow stops randomly

Posted by jrmann - 2012/07/02 23:05

Hi ARIssoft,

Sorry, but ARI Image Slideshow is still stopping after just a few slides in Firefox. It seems fine in IE.

See <http://www.accu-nav.com/spaces/>

Best regards,

John

=====

Re:Slideshow stops randomly

Posted by admin - 2012/07/03 16:38

Do you use updated module which we sent before? What version of FireFox browser do you use?

Regards,
ARI Soft

=====

Re:Slideshow stops randomly

Posted by jrmann - 2012/07/03 17:32

This is the updated module. Firefox 13.01.

Best regards,

John

=====

Re:Slideshow stops randomly

Posted by jrmann - 2012/07/04 12:52

Hi Admin,

Have you made any headway on this problem, please?

Regards,

John

=====

Re:Slideshow stops randomly

Posted by jrmann - 2012/07/04 20:06

Hi Admin,

I had to do something, so I've done the job with ARI Image Slider now.

However, I'd still like ARI Image Slideshow working in Firefox, if that's possible - since I've paid for it! ;)

Regards,

John

=====

Re:Slideshow stops randomly

Posted by admin - 2012/07/04 20:13

Hello,

We are investing the problem, but it doesn't appear on our test server. It occurs only on your server. You can contact us by email and we will discuss question about refund.

Regards,
ARI Soft

=====

