Using with Picasa and it doesn\'t load

Posted by marshapearson - 2011/04/16 00:01
_____

Hi There! I am using this with Picasa (public not private). It is simply "loading", but never actually loads. Can you help? Many humble thanks!
http://02f6d24.netsolhost.com/atro/index.php?option=com_content&view=article&id=50&Itemid=57

==

Re:Using with Picasa and it doesn\'t load

Posted by admin - 2011/04/16 05:04
_____

Hello,

It seems this problem with configuration of web server. The module can't load necessary javascript file. 403 HTTP error is occurred:

"Access denied. Please click on the back button to return to the former page."

You can see it if try to open this link into a browser.

Contact your hosting provider support that they fix the problem.

Regards,
ARI Soft

==

Re:Using with Picasa and it doesn\'t load

Posted by marshapearson - 2011/04/17 20:38
_____

I have changed CHMOD on the file - still doesn't work. Any thoughts?

==

Re:Using with Picasa and it doesn\'t load

Posted by admin - 2011/04/18 05:27
_____

This is not a problem with file permissions in file system. This is a problem with web server configuration. Contact your hosting support that they fix it.

PS: If you use Apache web server, it can be a problem with .htaccess file. If you send it by email, we will check it.

Regards,
ARI Soft

==

Re:Using with Picasa and it doesn\'t load

Posted by marshapearson - 2011/04/18 12:40
_____

Here is htaccess file. Many thanks! http://www.ari-soft.com/images/fbfiles/files/htaccesszip.zip

==

Re:Using with Picasa and it doesn\'t load

Posted by admin - 2011/04/18 12:52
_____

.htaccess file looks fine.

Currently Uize.js file is loaded well, but the next files can't be loaded because 403 error is occurred:

/modules/mod_arislideshow/includes/js/layout/default.js
/modules/mod_arislideshow/includes/js/themes/default/theme.css
/modules/mod_arislideshow/includes/js/style/slideshow.css

Try to set the same file permissions for these files as for Uize.js file.

Regards,
ARI Soft

==

Re:Using with Picasa and it doesn\'t load
Posted by marshapearson - 2011/04/18 15:00
_____

It changed a little - the word "loading" moved down to the middle of the page. I also changed the permissions on the folders containing the referenced files above - it also did not work.
What else can I try?

==

Re:Using with Picasa and it doesn\'t load
Posted by admin - 2011/04/18 20:39
_____

We have sent the answer by email.

Regards,
ARI Soft

==