
images in ARI fancybox module not showing

Posted by mardulia - 2013/06/11 18:29

Hi-

I've installed and configured ARI fancybox module and loaded the module into an article with loadposition, but I can't get the gallery to show up. I see the text I've entered into the Empty Message field- as if there weren't any images in the gallery, so the module is loading properly. Just somehow the module doesn't know where the images are, it seems.

I've written the path to the gallery in as many different ways as I can think of. It looks like this at the moment:

images/directing-images/lie-of-the-mind

I've written this path with and without leading and following slashes, but nothing seems to work.

What silly thing am I doing wrong? Can you help?

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Re:images in ARI fancybox module not showing

Posted by admin - 2013/06/11 20:32

Hello,

Could you provide a link to a page where we can see the problem and a temporary access to your J! backend by email so we can investigate it?

Regards,
ARI Soft

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Re:images in ARI fancybox module not showing

Posted by mardulia - 2013/06/11 21:15

I'll do that, but it won't be until later tonight. I'll have to install it somewhere where you can see it, at the moment it's local. I'll get back to you soon- and thanks in advance for your help. I appreciate it!

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Re:images in ARI fancybox module not showing

Posted by mardulia - 2013/06/12 01:51

Hi,

I've installed the site here: <http://jeffzinn.pluharcreative.com/> and the module is in an article which displays here: <http://jeffzinn.pluharcreative.com/index.php/lie-of-the-mind>.

I've made a user for you which I will email. Please let me know if you need anything else.

Andrea

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Re:images in ARI fancybox module not showing

Posted by admin - 2013/06/12 07:09

Hello,

/images/directing-images/lie-of-the-mind folder doesn't contain images. You can see it in Joomla! media manager.

You can ensure that the module works fine if set "Image path" parameter to the following value:

images/directing-images/bakersfield

Regards,
ARI Soft

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Re:images in ARI fancybox module not showing

Posted by mardulia - 2013/06/12 11:44

Well, that's very strange because in fact the images are in there. I can see them in my FTP client and I can see them where they should be in my local folders. Joomla doesn't think they are there apparently. I wonder why that would be. FYI I did not use the media manager to put them there. Mmm .

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Re:images in ARI fancybox module not showing

Posted by admin - 2013/06/12 11:46

Probably this is a problem with file permissions for images in "lie-of-the-mind" folder, but you can see in Joomla! media manager that the images are not visible by Joomla!

Regards,
ARI Soft