
CSV file ignored

Posted by iandouglas - 2012/09/05 18:56

I have several fancybox modules running on my website, www.placesinpaint.com, all with complex titles running correctly - except for one, which displays only the filenames and none of the other information in the CSV file. I have tried amending the file and the module parameters in different ways, but nothing seems to work.

This is the CSV file - is there anything wrong with it?

```
"File","Title","Caption"
"boreray.jpg","BORERAY FROM THE GAP","- watercolour"
"gannets_on_boreray.jpg","GANNETS AT BORERAY","- watercolour"
"site_of_st_brendans_kirk.jpg","SITE OF ST BRENDAN'S KIRK HIRTA","- oils"
"mullach_bi.jpg","MULLACH BI HIRTA","- watercolour"
"poll_a_choire.jpg","POLL A CHOIRE HIRTA","- watercolour"
"soay.jpg","SOAY FROM THE CAMBIR","- watercolour"
"stac_lee_and_stac_armin.jpg","STAC LEE AND STAC ARMIN","- acrylic"
"stac_lee.jpg","STAC LEE","- acrylic"
```

This is from the parameters box: {\$data:Title} {\$data:Caption}

and this is from the template box:

```
{repeater}
{headertemplate}

{/headertemplate}
{rowtemplate itemCount="4" rowClass="odd;even"}

    {celltemplate}

        {$data:fancyimage}
        {$data:Title}
        {$data:Caption}

    {/celltemplate}
    {emptycelltemplate}

{/emptycelltemplate}

{/rowtemplate}
{footertemplate}

{/footertemplate}
{emptytemplate}
    No items found
{/emptytemplate}
{/repeater}
```

You advice would be much appreciated!

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Re:CSV file ignored

Posted by admin - 2012/09/05 18:59

Hello,

Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:CSV file ignored

Posted by admin - 2012/09/06 06:27

File names are case-sensitive, it means mullach_bi.jpg and Mullach_Bi.jpg are two different file names. Enter correct file names in the CSV file.

Regards,
ARI Soft

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Re:CSV file ignored

Posted by iandouglas - 2012/09/06 16:36

Thanks for the information. I have amended the CSV file to ensure filenames are in the correct case, but this has made no difference; captions are still not appearing, only filenames. (The page in question is <http://www.placesinpaint.com/galleries/guest-artists/paul-thomas.html>).

Regards, Ian

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Re:CSV file ignored

Posted by admin - 2012/09/06 17:50

Try now. The CSV file contains "." instead of "," in the following line:

"Mullach_Bi.jpg","MULLACH BI HIRTA","- watercolour"

Regards,
ARI Soft

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Re:CSV file ignored

Posted by iandouglas - 2012/09/07 12:27

Thanks again. Did you do anything else to the file other than replace a full stop with a comma? Some of the captions were correctly displayed at first, but now I seem to be back to square one! Apologies for troubling you again, but I'm really stuck on this one.

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Re:CSV file ignored

Posted by admin - 2012/09/07 12:44

Your CSV file is incorrect now. All data comes in one line. We can recommend to use OpenOffice application to manage CSV files.

Regards,
ARI Soft

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Re:CSV file ignored

Posted by iandouglas - 2012/09/08 16:15

Thanks for your help. The all-on-one-line file was a desperate experiment to get things working. But I saved a correct

version of the CSV file from Open Office spreadsheet - and everything is now OK! Why it should be any different to a file saved from Notepad, I don't know. But it works.

Regards

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