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## Scroll Bars

Posted by sclg - 2012/01/09 14:34

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Is it possible to get scroll bars?

Using this example

```
{arijfancybox width="350" height="200" title="Content"}
{arijfbcontent}
    Click me to view HTML content
{/arijfbcontent}
{arijfbcontent}
    This is content that will be displayed in popup
{/arijfbcontent}
{/arijfancybox}
```

If the 'content' takes up more space than the box, it sort of spills out the bottom. Can I make a vertical scroll bar appear instead?

Steve

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## Re:Scroll Bars

Posted by admin - 2012/01/09 14:41

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Hello,

Could you provide a link to a page where this code is used?

Regards,  
ARI Soft

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## Re:Scroll Bars

Posted by sclg - 2012/01/10 16:33

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Not easily. The client was in a hurry so I had to find an alternative solution!

Steve

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## Re:Scroll Bars

Posted by admin - 2012/01/10 16:37

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Try to add the next CSS rule to a site template file or add to a CSS template in "CSS Templates" section on component backend:

```
#fancy_content
{
    overflow: auto
}
```

Regards,  
ARI Soft

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## Re:Scroll Bars

Posted by kokoro - 2012/08/25 05:52

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Hiya,

Just having the same issue. Tried to add the CSS above to the template's template.css file but no joy.  
The link is here and the popup is opened by the photo tips button 2/3 way down.  
<http://www.curiouskidsportraits.com.au/index.php/product/alice>

Thanks!

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## Re:Scroll Bars

Posted by admin - 2012/08/25 05:56

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What plugin code do you use?

Regards,  
ARI Soft

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## Re:Scroll Bars

Posted by kokoro - 2012/08/25 06:12

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Thanks for the rapid response:  
{arifancybox activeType="module" opt\_titleShow="false" opt\_width="300" opt\_height="250" id="137" title="Photo tips"}{link}/{link}/{arifancybox}

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## Re:Scroll Bars

Posted by admin - 2012/08/25 20:25

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Set "Auto Scale" and "Auto dimensions" parameters to "No" in "System - ARI Fancybox Anywhere" plugin settings.

Regards,  
ARI Soft

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## Re:Scroll Bars

Posted by kokoro - 2012/08/29 00:24

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Thanks, yes I did see that.  
Those settings are unfortunately having absolutely no effect. I have those set to no, window size to 200x200 and scroll forced on and still nothing happens.  
Could it be some kind of permissions issue? The module settings are however saving correctly with no errors and cache clearing also having no effect.

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## Re:Scroll Bars

Posted by admin - 2012/08/29 06:52

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If "Auto Scale" and "Auto dimensions" parameters are set to "No", the extension will show the lightbox with 300x250 size according to opt\_width and opt\_height parameters in your plugin code.

Regards,  
ARI Soft

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## Re:Scroll Bars

Posted by kokoro - 2012/08/29 08:36

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It is not doing that, it is doing full page and totally ignoring any settings.

Please see the link (photo tips button 2/3 way down):

<http://www.curiouskidsportraits.com.au/index.php/product/alice>

Can you advise what else I can try?

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## Re:Scroll Bars

Posted by admin - 2012/08/29 08:39

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It seems you don't set "Auto Scale" and "Auto dimensions" parameters to "No". Could you send a temporary access to your J! backend by email so we can investigate the problem?

Regards,  
ARI Soft

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## Re:Scroll Bars

Posted by kokoro - 2012/08/29 10:01

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Yeah, I have been able to get it to change, but I am unsure if the module, plugin or anywhere plugin is impacting this / active and I could only get it to change once after a quick cache clear.

Have sent details

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## Re:Scroll Bars

Posted by admin - 2012/08/29 10:42

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Try now please. It was a problem with Joomla! cache.

Regards,  
ARI Soft

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## Re:Scroll Bars

Posted by kokoro - 2012/08/30 00:00

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Thanks, but seems exactly the same. No response.

Can you explain to me what the issue is?

I've had a lot of cache problems with another plugin on this site that seem related to permissions in the cache directory and the FTP layer enabling not really fixing them.

I can see you have installed another plugin to "fix joomla cache" and enabled the module, but adjusting the settings of the 2 plugins and the module gets me nowhere.

Can you please give me some more information? It may be a Plesk issue with permissions.

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## Re:Scroll Bars

Posted by admin - 2012/08/30 05:51

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We didn't install any plugin. We cleaned Joomla! cache by clicking "System Tools -> Quick Clean Cache" menu item on Joomla! backend.

BTW the lightbox looks normal, according to settings:

<http://www.ari-soft.com/images/fbfiles/images/fancybox.jpg>

Regards,  
ARI Soft

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## Re:Scroll Bars

Posted by kokoro - 2012/08/30 07:04

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Yes, so did I and had it set up that way before you looked. I have cleared the cache many times since then, switched the domain to fastcgi and cleared the cache completely. It refuses to change.

ie right now the plugins are both set to 600 pixels wide so I am not sure how the 200x200 box in the screenshot is normal. ie, this plugin will not update at all.

Could you please take a deeper and proper look or should I remove the whole thing and reinstall it?

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## Re:Scroll Bars

Posted by admin - 2012/08/30 07:07

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width and height parameters are set to 300 and 250. Open "Alice" article edit page and see opt\_width and opt\_height parameters in {arifancybox} tag.

Regards,  
ARI Soft

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## Re:Scroll Bars

Posted by kokoro - 2012/08/31 07:28

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Ahhh crap, sorry I completely overlooked that. All good now and thanks for your patience

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