\'Hide on content click\' not working

Posted by edtheartist - 2011/03/21 18:08

Hi all/admin -

Regardless of saying 'yes' at 'Hide on content click', clicking on the main content doesn't close the fancybox. As well, the Escape button stops working if the content has been clicked on.

See this url for our live page (click on 'quiz' on your right):

http://www.kingdom-networks.com/about-kingdom-networks

Wonder what we missed...

thanks
Ed

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Re:\'Hide on content click\' not working

Posted by edtheartist - 2011/03/22 00:24

I installed another ARI Fancybox on a relatively simple local joomla 1.5 install and the problem is present also. So it should be easy to replicate:

Specifically,

-'Remote Content' is used;
-ARI Image Slider is installed (in case there may be conflicts between the two plugins);
-The only other Joomla extension installed is Quick Contacts;

Other than that, it's regular install of ARI fancybox.

The reason it's important to us is because we want to encourage visitors to click on the links since the feature would make it easy to close the fancybox.

Any insight appreciated.

thanks
Ed

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Re:\'Hide on content click\' not working

Posted by admin - 2011/03/22 05:58

Hello,

"Hide on content click" option doesn't work for remote content because it is loaded into , it is another browser window.

Regards,
ARI Soft

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Re:\'Hide on content click\' not working

Posted by edtheartist - 2011/03/22 14:59

Confirmed. Neither does joomla article. Inline content works beautifully.

Thanks for the help. Both your software and support are super. Great prices also.

Keep up the good work!

thanks
Ed

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