
Problem with Youtube and IE8

Posted by kambui - 2012/07/07 08:11

Just purchased the ARI Pretty Photo for posting Youtube videos on Joomla 1.5 website. The page format is fine. When you click on the thumbnails the lightbox doesn't open in IE8. The lightbox does open in Firefox but there is a small white box in the middle of the lightbox. Can these issues be resolved? Here is link to site: <http://www.simpinc.org/video>

Thanks!

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Re:Problem with Youtube and IE8

Posted by admin - 2012/07/07 15:22

Hello,

It is not possible to open the page, 404 HTTP error occurs. BTW, could you specify what plugin code do you use?

Regards,
ARI Soft

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Re:Problem with Youtube and IE8

Posted by kambui - 2012/07/07 16:51

Sorry I gave the wrong url. The correct url is www.simpinc.org/press/videos
I'm using the System - ARI Pretty Photo Anywhere code. I solved some of the issues in IE although the results are sporadic. Now the "close" is slightly visible and not clickable. Any ideas? Thanks!

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Re:Problem with Youtube and IE8

Posted by admin - 2012/07/08 06:50

The problem occurs because pretty photo javascript files are loaded twice by the extension and by your site template. Disable loading pretty photo scripts in site template to avoid the problem.

Regards,
ARI Soft

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Re:Problem with Youtube and IE8

Posted by kambui - 2012/07/08 17:03

Perfect. That worked. Thanks!!!! :)

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Re:Problem with Youtube and IE8

Posted by kambui - 2012/07/09 03:09

Can you also help with this issue. When the lightbox opens I don't see the capability to move to next or previous. I have to close and open next photo from main gallery. Please send me the fix. It applies to these pages:
www.simpinc.org/press/photos and www.simpinc.org/press/videos

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Re:Problem with Youtube and IE8

Posted by admin - 2012/07/09 05:50

What plugin (HTML) code do you use to embed photos into articles?

Regards,
ARI Soft

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Re:Problem with Youtube and IE8

Posted by kambui - 2012/07/09 06:02

Here is the code I'm using:

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Re:Problem with Youtube and IE8

Posted by admin - 2012/07/09 06:12

For example rel="prettyPhoto" attribute instead of rel="prettyPhoto".

Regards,
ARI Soft

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Re:Problem with Youtube and IE8

Posted by kambui - 2012/07/09 07:09

Great! It worked like a charm for Firefox but nothing appears for IE 8. Do you have any special code for IE 8 when it comes to this question? Thanks in advance.

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Re:Problem with Youtube and IE8

Posted by admin - 2012/07/09 08:08

It works fine for us:

<http://www.ari-soft.com/images/fbfiles/images/pretty.jpg>

Regards,
ARI Soft

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Re:Problem with Youtube and IE8

Posted by kambui - 2012/07/09 17:40

I rebooted my computer and it's working fine for us too... Thanks again... You guys are the best...)

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Re:Problem with Youtube and IE8

Posted by kambui - 2012/07/09 18:33

You guys have been great. Got one more for you. I want to add the navigation buttons to our videos in the lightbox. Here is the code I'm using:

```
{ariprettyphoto activeType="rcontent" width="480" height="360"
url="http://www.youtube.com/v/yo5KiJ9nFxI?version=3&hl=en_US" title="25th Anniversary"}{/ariprettyphoto}
```

Do you have an adjustment to the code that will fix this like you gave me for the photos? Hope so. Thanks again!!!

PS: Here is the url: www.simpinc.org/press/videos

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Re:Problem with Youtube and IE8

Posted by admin - 2012/07/09 18:36

Add groupName="videos" attribute to {ariprettyphoto} tag:

```
{ariprettyphoto activeType="rcontent" width="480" height="360"
url="www.youtube.com/v/yo5KiJ9nFxI?version=3&hl=en_US" title="25th Anniversary"
groupName="videos"}{/ariprettyphoto}
```

Regards,
ARI Soft

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Re:Problem with Youtube and IE8

Posted by kambui - 2012/07/09 19:24

It worked. Thanks! Please let us know how we can send a donation. Your support has been amazing!! Thanks!

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Re:Problem with Youtube and IE8

Posted by admin - 2012/07/09 19:32

You are welcome. We have sent the answer by email.

Regards,
ARI Soft

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