
open on load problem

Posted by claudioconti77 - 2012/04/09 09:59

Hi admin,

if I open 2 times the same gallery, the on load function crashes (I think it's a javascript error) so gallery popup doesn't open.

You can see it if you go here

http://www.fibatoscana.it/index.php?option=com_k2&view=item&layout=item&id=241&Itemid=686

The gallery opens normally (on load).

Now, If you navigate in submenu "Terra Futura"-->2004 (same page), on load function crashes.

With IE it works correctly.

Thanks in advance.

ps: if you need a J! admin access to investigate, you have already it. Use it.

=====

Re:open on load problem

Posted by admin - 2012/04/09 14:13

It seems this problem with site template. It load "Pretty Photo" jQuery plugin which is also used and loaded by "ARI Pretty Photo" extension. Disable loading prettyPhoto in site template to avoid conflicts.

Regards,
ARI Soft

=====

Re:open on load problem

Posted by claudioconti77 - 2012/04/09 17:54

How to "disable loading"? Because I can just find a file named jquery.prettyPhoto.js in my template css/js dir but deleting it your ari pretty photo doesn't work anymore...

Thank you very much for your help.

=====

Re:open on load problem

Posted by admin - 2012/04/09 18:55

It doesn't due to several jQuery instances are loaded on the page. Enable jQuery loading and noConflict parameter in module and plugins settings.

Regards,
ARI Soft

=====

Re:open on load problem

Posted by claudioconti77 - 2012/04/09 19:15

Now jQuery loading and noConflict are enabled ...but ari pretty photo crashes ...I'm very sorry :-(

=====

Re:open on load problem

Posted by admin - 2012/04/09 19:44

This page works in FireFox.

Regards,
ARI Soft

=====

Re:open on load problem

Posted by claudioconti77 - 2012/04/09 20:45

I tried it on all browsers (updated to the latest version) and on different PCs and the problem is everywhere. Have you tried to browse the photos? I can't do it.

If it can help, it seems that the error is in my template jquery.prettyPhoto.js ... the error message is "correctSizes is undefined" ... do you think that at this point the problem is mine?

Thanks again!

=====

Re:open on load problem

Posted by admin - 2012/04/10 07:04

Currently when we open the page, the lightbox works fine. When we open HTML source of the page, it doesn't contain jquery.prettyPhoto.js file from your site template.

Regards,
ARI Soft

=====

Re:open on load problem

Posted by claudioconti77 - 2012/04/10 08:14

Perhaps we are talking about two different pages ...that page is this and I attached html source file of the page where it says "".

Where am I doing wrong? http://www.ari-soft.com/images/fbfiles/files/source_html.txt

=====

Re:open on load problem

Posted by admin - 2012/04/10 08:19

On provided page the error occurs in site template jquery.prettyPhoto.js script. You can see it in browser error console. Contact site template developer(s) so they provide instructions how to disable the script.

Regards,
ARI Soft

=====

Re:open on load problem

Posted by claudioconti77 - 2012/04/10 08:21

Ok, thank you very much for all your help!

