can\'t see overlay gallery thumbnails [solved]

Posted by claudioconti77 - 2012/04/08 22:49

Hi admin,

although I have set the parameter "gallery thumbnails" to "YES", the function in subject is not working: I can not see the mini-gallery into the popup of the gallery.

You can see this at http://www.fibatoscana.it/index.php?option=com_k2&view=item&layout=item&id=241&Itemid=686

Could you help me, please?

Thanks in advance.

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Re:can\'t see overlay gallery thumbnails

Posted by admin - 2012/04/09 07:45

Hello,

Set "Gallery thumbnails" parameter to "Yes" in plugins ("ARI Pretty Photo Anywhere" and "ARI Pretty Photo") settings too.

Regards,
ARI Soft

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Re:can\'t see overlay gallery thumbnails

Posted by claudioconti77 - 2012/04/09 08:30

I had already done and still does not work.

Thanks

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Re:can\'t see overlay gallery thumbnails

Posted by admin - 2012/04/09 08:37

Could you provide a temporary access to your J! backend by email so we can investigate an issue?

Regards,
ARI Soft

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Re:can\'t see overlay gallery thumbnails

Posted by claudioconti77 - 2012/04/09 08:46

Done it.

Thanks a lot.

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Re:can\'t see overlay gallery thumbnails

Posted by admin - 2012/04/09 09:08

This problem with site template. It contains the next CSS rule in /templates/theme880/css/prettyPhoto.css file:

.pp_gallery {display: none !important;}

Remove it and gallery feature will work fine.

Regards,
ARI Soft

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Re:can\'t see overlay gallery thumbnails

Posted by claudioconti77 - 2012/04/09 09:47

Perfect! It works! Very great support!

Thank you very much.

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