Not working on IE9 Compatability mode

Posted by slorduk - 2011/10/05 13:26
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Testing my site on IE9. Works fine in 'normal' mode, but in compatibility mode (blue icon lit), I get only a narrow box loading.

http://www.grc-gbgroup.co.uk/newsite/index.php?option=com_content&view=article&id=2&Itemid=3

Any thoughts?

Thanks, Steve.

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Re:Not working on IE9 Compatability mode

Posted by admin - 2011/10/05 13:55
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Hello,

This problem with "Smart load" feature of used site template. If you disable it, the extension will work fine.

Regards,
ARI Soft

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Re:Not working on IE9 Compatability mode

Posted by slorduk - 2011/10/05 14:05
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Thanks you for such a fast reply.

I have turned off SmartLoad but the problem still remains.

Sorry, the page has just moved:
http://www.grc-gbgroup.co.uk/newsite/index.php?option=com_content&view=article&id=2&Itemid=34

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Re:Not working on IE9 Compatability mode

Posted by slorduk - 2011/10/06 08:18
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Hi - not sure if you managed to look at the site again (apologies it may have been locked out).

I turned off smart load, but the problem still remains.

http://www.grc-gbgroup.co.uk/newsite/index.php?option=com_content&view=article&id=2&Itemid=34

I am hoping this can be resolved as it is a superb extension which does everything we need!

Thanks.

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Re:Not working on IE9 Compatability mode

Posted by admin - 2011/10/06 08:46
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We are investigating the issue and we will report about results soon.

Regards,
ARI Soft

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Re:Not working on IE9 Compatability mode
Posted by slorduk - 2011/10/07 11:23

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Just to update you on this, I have changed the parameters to Fixed Position = YES, in the setting, and this has solved the issue. Obviously if you can find a solution so that I can have Fixed Position off, that would be great.

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