

---

## The lightbox is not open

Posted by next4ideas - 2011/04/19 15:19

---

Hello!

we have some difficult to make a vimeo video open into a lightbox.  
we used this code:

Assista o vídeo institucional sobre Digitalização de documentos.

and installed this plugin: System - ARI Pretty Photo

when we click on link the video open into vimeo webpage like a open blank.  
see:

[http://www.next4dev.com/clientes/p3image/index.php?option=com\\_content&view=article&id=49&Itemid=82](http://www.next4dev.com/clientes/p3image/index.php?option=com_content&view=article&id=49&Itemid=82)

thanks in advanced

=====

## Re:The lightbox is not open

Posted by admin - 2011/04/19 15:23

---

Hello,

Check that "ARI Pretty Photo" module is installed, "System - ARI Pretty Photo" plugin is installed, enabled and configured properly. If it doesn't help, could you provide temporary access to your Joomla! backend by email that we can investigate the problem?

Regards,  
ARI Soft

=====

## Re:The lightbox is not open

Posted by next4ideas - 2011/04/19 15:37

---

Ari,

i installed the module, and its work, see:

[http://www.next4dev.com/clientes/p3image/index.php?option=com\\_content&view=article&id=49&Itemid=82](http://www.next4dev.com/clientes/p3image/index.php?option=com_content&view=article&id=49&Itemid=82)

just in the IE8 we have some incompatibility and dont show the video.  
do you have some tip?

regards!

=====

## Re:The lightbox is not open

Posted by admin - 2011/04/19 16:00

---

Open "System - ARI Pretty Photo" plugin settings, check that "jQuery noConflict" is set to "Yes" and re-save plugin settings.

Regards,  
ARI Soft

=====

---

## Re:The lightbox is not open

Posted by next4ideas - 2011/04/19 17:16

---

Hi Ari, could you access the admin and take a look?

just in IE8 is not working

i made a credential to you:

<http://www.next4dev.com/clientes/p3image/administrator>

\*\*\*

\*\*\*

=====

## Re:The lightbox is not open

Posted by admin - 2011/04/19 19:27

---

Try now please.

Regards,  
ARI Soft

=====

## Re:The lightbox is not open

Posted by next4ideas - 2011/05/16 16:48

---

Hi Ari,

Sorry, there were some updates to the site, please kindly check the adm, since the effect of video is not working in IE8.  
Or tell me how to go about upgrading.

=====

## Re:The lightbox is not open

Posted by admin - 2011/05/17 09:28

---

Hello,

This problem with the next javascript file your site template:

/templates/theme520/scripts/maxheight.js

Open this file, find the next code:

```
expand: function() {  
    this.reset();  
    for (var i = 0; i < this.elements.length; i++) {  
        this.elements.style.height = document.getDimensions(this.elements.parentNode).height + 'px';  
    }  
},
```

and replace it with the following code:

```
expand: function() {  
    if (this.stopExpand)  
        return ;
```

---

```
this.stopExpand = true;
  this.reset();
  for (var i = 0; i < this.elements.length; i++) {
    this.elements.style.height = document.getDimensions(this.elements.parentNode).height + 'px';
  }

  var self = this;
  setTimeout(function() {
    self.stopExpand = false;
  }, 1);
},
```

Regards,  
ARI Soft

=====