
External link does not load - ColorBox MODULE

Posted by jakobe75 - 2010/05/04 19:35

Hello, I just purchased this module after examination of the demos on the front end.

after a fresh install

I am experiencing several issues:

1. When loading a module (a googlemaps module) the animation appears for a split second then redirects to a full screen white page that just tries to load the google map and never succeeds.
2. When loading an external link the animation window appears as a tiny little square in the center of the screen
3. When active the colorbox module requires 120k of js to load ajax.googleapis.com
Is this correct...seems heavy
4. When loading a simple cblogin module this requires an awful lot of js to be called in thus slowing the page down considerably

- double check all settings for external links and modules
- toggled jquery on and off, plus all possible combinations
- checked the default external link windows size
- cleared cache on browser and Joomla several times
- double and triple check the functionality of my links and modules on other pages

even after trying almost every combination

external links still do not appear properly and neither do external links to googlemap modules or googlemap module loading itself.

no backend access available, sorry.

my setup:

ARI Color box being tested on independent static page

- Joomla 1.5.14
- php 5.2.13
- cb 1.2.2
- RT affinity running on no conflict compatability mode

If these issues cannot be address promptly please refund my money.
as I have no use for the module if it cannot function as expected.

thank you

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Re:External link does not load - ColorBox MODULE

Posted by admin - 2010/05/04 19:39

Hello,

Provide link, please, where we can see this issue. If it's private, you can send it by email.

Regards,
ARI Soft

Re:External link does not load - ColorBox MODULE

Posted by jakobe75 - 2010/05/04 20:47

no I am sorry I dont have a public or private link that can be emailed to you.

and I cannot allow access to the backend of the site without a signed confidentiality statement.

this is due to new restrictions I have added regarding backend access due to some theft that occurred recently by a 3rd party developer of a simple module who was assisting me in my new site...data was copied..data that took me 18 years to compile.

and within a few months this data appeared on a competitors website.

I know this makes things difficult.

but this is for the protection of my users and the integrity of my site.

I can provide screen shots instead.

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Re:External link does not load - ColorBox MODULE

Posted by admin - 2010/05/04 20:54

Issue #3 has been fixed and updated extension is available in 'Member Area'. Regarding other issues, it can be problem with the 3rd party extensions and screenshots don't help to resolve them. We need to see contains your page javascript errors or not, if yes, we need to see what javascript files are loaded. If you can't provide link to page with these issues, you can open this page in your browser, save HTML code of this page into your local disk, delete all private information from it and send it by email then we'll try to resolve this issue.

Regards,
ARI Soft

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Re:External link does not load - ColorBox MODULE

Posted by jakobe75 - 2010/05/04 22:42

I have downloaded the extention update

yes I see that there is a reduction from 120k to 57k from this file

<http://ajax.googleapis.com/ajax/libs/jquery/1.3.2/jquery.min.js>

thank you

however the other issues 1 and 2 remain

when linking to external content..such as <http://www.google.com>
clicking the link does load google.com but the window remain a tiny little rectangle.

but I can see that FF is indeed calling and loading the googlepage..

jquery - yes (load the popup) NO (redirects to a new full page without popup)
compatibility - yes or no/ doesnt matter

firebug is not detecting any js errors on this page

Re:External link does not load - ColorBox MODULE

Posted by jakobe75 - 2010/05/04 23:02

found some compatibility errors when using on other pages.

here is one:

I am using rockettheme Affinity 1.5.5 template

firebug finds this error when the ARI colorbox module is enabled

error
scrollToTop.setStyle is not a function
http://www.domain.com/3/templates/rt_affinity_j15/js/rokutils.js
Line 15

content of rokutils.js file

```
/**
 * @version 1.5.13 April 29, 2010
 * @author RocketTheme, LLC http://www.rockettheme.com
 * @copyright Copyright (C) 2007 - 2010 RocketTheme, LLC
 * @license http://www.rockettheme.com/legal/license.php RocketTheme Proprietary Use License
 */

var RokResetCookie = {
  'msg': 'Template settings have been reset to default.',
  'reload': 'Would you like to reload the page?'
};

// do not edit below

eval(function(p,a,c,k,e,d){e=function(c){return(c35?String.fromCharCode(c+29):c.toString(36))};if(!''.replace(/^/,String)){while(c--){d=k[e(c)]k=e(c)};e=function(){return'\w+'};c=1;while(c--){if(k){p=p.replace(new RegExp('\b'+e(c)+'\b','g'),k)}}return p}('b.c(\l\,4){3 7= $(\l-J-9\);2(7){3 9=g K.L(b);7.H(\l-G\,\l-B\).c(\o\,4(e){g t(e).A();9.D()});2(b.F){3 d= $(\l-E-N\).u(\l\,5\);2(d.S){d.m(4(5,i){2(5.V(\l-s\))5.r(\l5-s\))}}3 6= $(\l6\);2(6){3 v=6.u(\l-a\);v.m(4(n,i){n.c(\o\,4(e){g t(e).A();3 8=x.R(\l-y-l\);3 0=Q.P(\lO\);0=0.T("l=");2(0){0=0;2((8==\f-j\&&0==\f-z\)||((8==\f-h\&&0==\f-p\))0=\f-q\;w 2(0==\f-z\))0=\f-h\;w 2(0==\f-p\))0=\f-j\;x.U(\l-y-l\,0);$(C.M).k(\f-q\).k(\f-h\).k(\f-j\).r(0))}})});58,58,cls||if|var|function|separator|buttons|scrollToTop|cookie|scroll||window|addEvent|separators|||new|lar ge||small|removeClass|fontstyle|each|lnk|click|smaller|default|addClass|daddy|Event|getElements|lnks|else|Cookie|affinity |larger|stop|none|document|toTop|horiz|ie6|outline|setStyle|domready|top|Fx|Scroll|body|menu|href|getProperty|this|get|le ngth|split|set|hasClass'.split(''),0,{}));eval(function(p,a,c,k,e,d){e=function(c){return c.toString(36)};if(!''.replace(/^/,String)){while(c--){d=k[c.toString(a)]k=e(c)};e=function(){return'\w+'};c=1;while(c--){if(k){p=p.replace(new RegExp('\b'+e(c)+'\b','g'),k)}}return p}('4.6(\d\,8){5 0= $(\f-c\);9(0){0.6(\b\,8(e){g m(e).o();3.1(\l\);3.1(\h\);3.1(\k\);5 2=4.2(7.i+\l\n\+7.a);9(2)4.j.a()}});25,25,'clearButton|remove|confirm|Cookie|window|var|addEvent|RokResetCookie|fun ction|if|reload|click|cookies|domready||clear|new|affinity_horizontal|msg|location|affinity_modules|affinity_vertical|Event||st op'.split(''),0,{}));
```

Re:External link does not load - ColorBox MODULE

Posted by admin - 2010/05/05 06:28

Check your mail, please.

Regards,
ARI Soft

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Re:External link does not load - ColorBox MODULE

Posted by jakobe75 - 2010/05/05 12:53

I am only using the module ,not the plugin.

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Re:External link does not load - ColorBox MODULE

Posted by admin - 2010/05/05 13:22

It makes no difference, read our mail, please.

Regards,
ARI Soft

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