
[SOLVED] Module Won't Save

Posted by natselection - 2011/12/04 14:15

When I try to put a module into the colorbox module the settings clear out when I save it

<http://awesomescreenshot.com/098pji79c>

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Re:Module Won't Save

Posted by admin - 2011/12/04 14:35

Hello,

Check that "System - ARI Extensions" plugin is installed and enabled.

Regards,
ARI Soft

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Re:Module Won't Save

Posted by natselection - 2011/12/04 16:25

Yes it is enabled.

<http://awesomescreenshot.com/0b8pjnr50>

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Re:Module Won't Save

Posted by admin - 2011/12/04 16:30

Do you use the latest version of "ARI Colorbox" module? Could you provide temporary access to your J! backend by email so we can investigate an issue?

Regards,
ARI Soft

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Re:Module Won't Save

Posted by admin - 2011/12/04 16:52

Try now please.

Regards,
ARI Soft

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Re:Module Won't Save

Posted by natselection - 2011/12/04 16:56

YAY! Thanks!

What was wrong? I'm sure I had something messed up lol

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Re:Module Won't Save

Posted by admin - 2011/12/04 17:02

It didn't work because old version of "System - ARI Extensions" didn't work with "Advanced Modules" extension which is used on your site. We installed the latest version of the plugin and send it by email.

Regards,
ARI Soft

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Re:Module Won't Save

Posted by natselection - 2011/12/04 17:04

Thanks so much for the quick help and fix.

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