
Picasa link broken?

Posted by peterva - 2011/02/20 15:36

This is weird.

Two days ago, you supplied me with a new ari-colorbox module for displaying Picasa albums, including captions. This worked perfect until today. Suddenly, the module doesn't load my Picasa albums anymore. The page 'hangs' for a while and then only displays {\$emptyText}.

Since no-one has changed the settings for the module, could it be that Picasa has changed the acces settings on their side? If I choose other settings for the module, e.g. image gallery of flickr gallery, the module works. It seems just Picasa has stopped working.

Any solutions?

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Re:Picasa link broken?

Posted by admin - 2011/02/20 15:39

Could you provide module settings that we can try to reproduce this problem on our test server or provide temporary access to your Joomla! backend by email that we can investigate this problem on your server?

Regards,
ARI Soft

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Re:Picasa link broken?

Posted by peterva - 2011/02/20 15:39

peterva wrote:
This is weird.

Two days ago, you supplied me with a new ari-colorbox module for displaying Picasa albums, including captions. This worked perfect until today. Suddenly, the module doesn't load my Picasa albums anymore. The page 'hangs' for a while and then only displays {\$emptyText}.

Since no-one has changed the settings for the module, could it be that Picasa has changed the acces settings on their side? If I choose other settings for the module, e.g. image gallery of flickr gallery, the module works. It seems just Picasa has stopped working.

Any solutions?

P.S. the photo page is <http://www.barlavento.nu/nieuw/fotos.html>

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Re:Picasa link broken?

Posted by peterva - 2011/02/20 15:42

login sent to info@ari-soft.com

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Re:Picasa link broken?

Posted by admin - 2011/02/20 16:30

Try now please.

Regards,

ARI Soft

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Re:Picasa link broken?

Posted by peterva - 2011/02/20 16:35

Brilliant! Thanks very much, what was happening?

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Re:Picasa link broken?

Posted by Xirtam - 2011/06/10 11:01

I would like to know also what the problem was and how is has been solved.
On my site the text {EmptyText} appears below the thumbnails.
What can I do to solve this?

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Re:Picasa link broken?

Posted by admin - 2011/06/10 11:03

Hello,

Could you provide temporary access to your Joomla! backend by email that we can investigate the problem?

Regards,
ARI Soft

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Re:Picasa link broken?

Posted by admin - 2011/06/10 11:10

Try now please. The message appeared because "ARI Sexy Lightbox" module is assigned to "user4" position, but it is incorrectly configured. We have disabled the module.

Regards,
ARI Soft

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Re:Picasa link broken?

Posted by Xirtam - 2011/06/10 11:16

Amazing how quick you allways are with helping us. Good work and thank you! :)

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