
SexyLightbox is not working well (Error message)

Posted by merique - 2017/11/21 11:07

Hello

I bought your Carousel and sexylightbox extensions. The Carousel ist working fine. But when i click on one of the images the lightbox works and open up, but it does not show me the bigger Image, but gives me an error message: "404 the requested message can not be found!"

I tried everything at the carousel module - the images are in one folder. It's not possible to deactivate the lightbox function.

Even when i deselct any lightbox feature at the frontend the rotating images are still clickable (with coming error messagr)

Here is the website to see the carousel:

<http://fcw.dsn71.com/index.php/jugendmannschaften/5-e-junioren-u11>

Thanks for help

Merique

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Re:SexyLightbox is not working well (Error message)

Posted by admin - 2017/11/21 18:25

Hello,

It is not possible to open the page, 404 error occurs. Could you check it? Probably it requires credentials.

Regards,
ARI Soft

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Re:SexyLightbox is not working well (Error message)

Posted by merique - 2017/11/21 19:40

My fault. I do a lot of Navigation changes after my message to you.

Here is the link now:

<http://fcw.dsn71.com/index.php/contact-component/jugendmannschaft/u19>

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Re:SexyLightbox is not working well (Error message)

Posted by admin - 2017/11/21 20:58

Could you provide a temporary access to your J! backend by email so we can check configuration of the modules?

Regards,
ARI Soft

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Re:SexyLightbox is not working well (Error message)

Posted by merique - 2017/11/21 21:30

no problem

Login is:

User: ***

PW: ***

Re:SexyLightbox is not working well (Error message)

Posted by admin - 2017/11/21 21:50

Try now. We corrected value of "Image path" parameter.

Regards,
ARI Soft

Re:SexyLightbox is not working well (Error message)

Posted by merique - 2017/11/21 21:55

wow. Lokks good. Thank you.

I need more carousel for 12 teams. should i have correct the value of "Image Path" parameter on each carousel modules or is this a general setting ?

Re:SexyLightbox is not working well (Error message)

Posted by admin - 2017/11/21 21:58

Don't use .. in "Image path". Enter a direct relative path. For example:

images/team/myteam

instead of:

../some_dir/images/team/myteam

Regards,
ARI Soft

Re:SexyLightbox is not working well (Error message)

Posted by merique - 2017/11/21 22:13

Thank you for Your support.

Last question:

I would like change the position of the carousel a little bit higher (y-position), because the buttons are much higher than the carousel. The standard is set to 0.

But even when i set it only to "1" it is so high, that the Images are cut off at the top.

When i set it to scales under 1, for example 0.8 nothing changes. The position is the same like set on "0"

Re:SexyLightbox is not working well (Error message)

Posted by merique - 2017/11/21 22:14

Here is a screenshot http://www.ari-soft.com/images/fbfiles/images/Bildschirmfoto_2017_11_21_um_23.png

Re:SexyLightbox is not working well (Error message)

Posted by merique - 2017/11/21 22:20

How can i show the names (Name of each JPG) of the players in the lightbox ?

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Re:SexyLightbox is not working well (Error message)

Posted by admin - 2017/11/21 22:24

When "Y pos" is set to 0, it will be calculated automatically by the extension. This value depends on container height. For example if height is set to 400, you can set the parameter to 190 or other appropriate value.

About showing file names, the extension doesn't support this ability. It is possible to define titles in INI file. You can read how to do it in tutorial which is available in "Description" section on "ARI Cloud Carousel" module settings page.

Regards,
ARI Soft

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Re:SexyLightbox is not working well (Error message)

Posted by merique - 2017/11/21 22:38

ok. When u mean "It is possible to define titles in INI file" do you mean titels for one carousel or for each image file?

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Re:SexyLightbox is not working well (Error message)

Posted by admin - 2017/11/22 17:48

INI file should be located in folder with images.

Regards,
ARI Soft

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