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## Lightbox effect has stopped working.

Posted by richardball - 2016/04/16 14:22

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I don't know whether you still support Joomla 2.5:

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PHP Built On Linux server.newgenealogy.net 2.6.32-042stab113.11 #1 SMP Fri Dec 18 17:32:04 MSK 2015 x86\_64

Database Version 5.5.47-cll

Database Collation utf8\_general\_ci

PHP Version 5.4.43

Web Server Apache/2.2.31 (Unix) mod\_ssl/2.2.31 OpenSSL/1.0.1e-fips mod\_bwlimited/1.4

WebServer to PHP Interface cgi-fcgi

Joomla! Version Joomla! 2.5.28 Stable 10-December-2014 15:00 GMT

Joomla! Platform Version Joomla Platform 11.4.0 Stable 03-Jan-2012 00:00 GMT

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Here is an example of Ari Sexy Lightbox which worked fine (lightbox popped up, etc) until recently:

<http://www.hps-norfolkandsuffolk.org.uk/>

4th article down (Visit to Cobb's Hall) has an Ari Sexy Lightbox module - if you view the article on its own (click on the title), the slide show works as it should.

But if you try the slide show on the original front page it does not.

The thing that stops it working is if a picture in one of the articles above it is resized - ie. it appears in the html page with width and height set, as the page in the second article is.

If I give the pic a style of max-width:100%; (the first article) it does not cause the problem and the lightboxes on the same page work, or if the pic is shown without specifying width and height (the pic in the third article) that does not cause the problem either.

Hope this is intelligible!

Any help would be gratefully received.

Thanks,

Richard

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## Re:Lightbox effect has stopped working.

Posted by admin - 2016/04/17 07:12

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Hello,

Set "Include jQuery" parameter to "Yes" in module/plugins settings.

Regards,

ARI Soft

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## Re:Lightbox effect has stopped working.

Posted by richardball - 2016/04/17 08:20

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all the modules are already set to

Include jQuery Yes

Is your latest version of Ari Sexy Lightbox - in the download area - compatible with Joomla 2.5?

Thanks,

Richard

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## Re:Lightbox effect has stopped working.

Posted by admin - 2016/04/17 10:35

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The extension is compatible with Joomla! 2.5. Could you provide a temporary access to your J! backend by email so we can check module/plugins settings?

Regards,  
ARI Soft

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