stop light box showing particular image

Posted by SHennig - 2016/01/04 11:45

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i am trying to link to facebook with an image but i think the ari sexylightbox plugin or module is stopping it from working. my code looks like this:

an anyone please help explain how to stop image appearing in light box & get link to work.

thanks in advance ;)

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Re:stop light box showing particular image

Posted by admin - 2016/01/04 12:10

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Hello,

Could you send a link to a page where the problem occurs?

Regards,
ARI Soft

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Re:stop light box showing particular image

Posted by SHennig - 2016/01/04 12:31

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http://kacaravans.com.au/index.php/contact-us

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Re:stop light box showing particular image

Posted by admin - 2016/01/04 12:35

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Try to disable "System - ARI Sexy Thumbnails" plugin.

Regards,
ARI Soft

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Re:stop light box showing particular image

Posted by SHennig - 2016/01/04 13:22

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this has fixed the issue thank you very much.+1... now i have an issue where the light box doesnt group items it only has a thinking bar. if i pause it i can see an image however when they are sliding in lightbox it doesnt work. is this an easy fix?
i am using modules anywhere & linking to different folders to show different galleries could this be a cause? syntax as follows: {module galleries|path=images/17J}
EDIT. i have disabled grouping for now until i can sort this
sorry for questions rookie at web development

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Re:stop light box showing particular image

Posted by admin - 2016/01/04 13:30

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Is it possible to see the problem anywhere?

Regards,
ARI Soft

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Re:stop light box showing particular image
Posted by SHennig - 2016/01/04 20:43
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i have set it to show on this page. http://kacaravans.com.au/index.php/caravans-40-000-100-000/30-eco-tourer-off-road

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Re:stop light box showing particular image
Posted by admin - 2016/01/05 14:09
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Try to upgrade the extension to the latest version (it is available in "Member Area" on our site) and clean browser's cache.

Regards,
ARI Soft

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