
Scroll on IOS and Android not working

Posted by diabolka - 2015/06/01 17:00

I have this module and the following plugins installed on my J! 2.5 site:

ARI Sexy Lightbox v 1.11.5

System - ARI Extensions v 1.1.1

System - ARI Sexy Lightbox v 1.10.4

System - ARI Sexy Lightbox Anywhere v. 1.10.14

I am trying to get the inline content to scroll on android and IOS phones. It doesn't. For example, I have the plugin System- ARI Sexy Lightbox Anywhere published and the following inserted into my article. It scrolls on desktops but not on phones or tablets. PLEASE ADVISE

```
{arisexylightbox activeType="icontent" width="65%" height="60%" title="Test 1"}  
{link}/{link}  
{content}
```

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```
{/content}  
{/arisexylightbox}
```

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Re:Scroll on IOS and Android not working

Posted by admin - 2015/06/01 20:21

Hello,

Could you send a link to a page where the problem occurs?

Regards,
ARI Soft

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Re:Scroll on IOS and Android not working

Posted by diabolka - 2015/06/01 21:28

It is inline content.

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Re:Scroll on IOS and Android not working

Posted by admin - 2015/06/02 13:43

We have tested scrolling in Google Chrome browser on an Android device and it is working fine.

For iPhone, try to add the following CSS rule to a site template CSS file:

#SLB-Image {overflow-y:scroll!important;-webkit-overflow-scrolling: touch!important; }

clean browser's cache and use the following meta tag:

instead of:

in index.php file of site template.

Regards,
ARI Soft

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Re:Scroll on IOS and Android not working

Posted by diabolka - 2015/06/02 15:32

I have tested it on two Android devices using Chrome and the content in the lightbox does not scroll.

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Re:Scroll on IOS and Android not working

Posted by diabolka - 2015/06/02 15:56

Put the code in and still nothing on an iPad for content scrolling once the lightbox pops up.

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Re:Scroll on IOS and Android not working

Posted by admin - 2015/06/02 16:58

Do you use 2 finger scroll?

Regards,
ARI Soft

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Re:Scroll on IOS and Android not working

Posted by diabolka - 2015/06/02 18:45

Yes. We rebooted the server and dumped the cache and everything seems to be working. Thank you.

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