Module blanks when saved

Posted by redsage - 2014/07/25 15:32

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I just downloaded all the components aguin from the Member Area. I created one module which is working perfectly:
http://shorter.cloudaccess.net/news-events/event-gallery

When I try to add another module - I follow the same process and when I click 'save' it blanks out all the information (Flckr API, FLICKR Secret code, potoset ID) and I have a blank module (you can see one of these at the bottom of the page.

I've uninstalled, reinstalled, turned plugins on and off and still unable to add more than one module.

Please advise.

thank you!
Teresa Smith

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Re:Module blanks when saved

Posted by admin - 2014/07/25 17:21

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Hello,

Do you want to create a copy of existing module instance or create it from a scratch?

Regards,
ARI Soft

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Re:Module blanks when saved

Posted by redsage - 2014/07/25 18:33

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It doesn't matter - I've tried both. To duplicate the already working module. When I open the copied module all the flickr settings are blank and when I re-enter them and click save it blanks out again

I've tried making a brand new module from scratch. same thing.

site is Joomla 3.3.3

thanks!

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Re:Module blanks when saved

Posted by admin - 2014/07/25 18:38

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Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:Module blanks when saved

Posted by admin - 2014/07/26 10:07

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Try now. "System - ARI Extensions" plugin was disabled.

Regards,

ARI Soft

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Re:Module blanks when saved
Posted by redsage - 2014/07/29 14:25

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The extension now works - however, if I want to edit the module (for example change the settings from 4 images per row to 5 images per row) and I open it - all the settings clear. There's no flickr API, no flickr secret, no photoset id and even the number of images per row resets to 3.

I don't think that's nomral?

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Re:Module blanks when saved
Posted by redsage - 2014/07/29 14:38

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nevermind - I got it.

the modules that were saved when the Ari-Extensions plugin was disabled don't save their settings and have to be rebuilt when the plugin is enabled.

thanks for the assistance!

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