Lightbox Closes on form Submission
Posted by mloeb - 2014/04/22 19:57
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I'm trying to use the lightbox plug-in with RSFormPro. Everything works well accept that when the user submits the form it closes before they can see the thank you/confirmation message. Is there anything that I can do to stop the lightboxes from closing automatically?

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Re:Lightbox Closes on form Submission
Posted by admin - 2014/04/22 20:29
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Hello,

The following javascript code close the lightbox:

SexyLightbox.close();

Add it to an appropriate place in RS Form.

Regards,
ARI Soft

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Re:Lightbox Closes on form Submission
Posted by mloeb - 2014/04/24 16:35
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I think that you're not understanding. When the form is submitted the lightbox closes before the user can even see the thank you message, and when you open the lightbox again, you can see the thank you message. I would like the lightbox to not close when the form is submitted.

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Re:Lightbox Closes on form Submission
Posted by admin - 2014/04/24 16:37
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Do you use any custom code to close the lightbox? Original version of the extension doesn't close the lightbox automatically on form submit or other similar actions.

Regards,
ARI Soft

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Re:Lightbox Closes on form Submission
Posted by mloeb - 2014/04/25 23:33
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No custom code is used to close the lightbox. When the form is submitted, the lightbox closes automatically by itself.

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Re:Lightbox Closes on form Submission
Posted by admin - 2014/04/26 04:49
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Where we can see it?

Regards,
ARI Soft

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