
{EmptyText} showing in place of gallery

Posted by jsox79 - 2014/03/12 13:00

any ideas as to why?

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Re:{EmptyText} showing in place of gallery

Posted by admin - 2014/03/12 20:09

Hello,

Do you use the module or the plugin?

Regards,
ARI Soft

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Re:{EmptyText} showing in place of gallery

Posted by jsox79 - 2014/03/13 02:51

im trying to show a slideshow.
when a link is clicked it points to an article with
{modeulepos myposition} in the body
myposition is used by arisexylightbox module with slideshow

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Re:{EmptyText} showing in place of gallery

Posted by admin - 2014/03/13 06:46

Could you provide a link to a page where we can see the problem and a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:{EmptyText} showing in place of gallery

Posted by tmaguild - 2014/06/11 22:28

I have seen a couple of mentions to this problem in the forum with no answer other than a request for the forum admin to login to the specific site.

Can the admins please post the possible solutions?

I just purchased Sexy Lightbox and I have the same error being thrown by the module.

Thanks,

J

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Re:{EmptyText} showing in place of gallery

Posted by admin - 2014/06/12 05:40

Hello,

The problem can occur if the module (or the plugin if you use plugin) is configured an incorrectly. Send a link to a page where we can see the problem and if you use the module, send screenshot(s) of module settings page by email (if use the plugin, send plugin code which you use) so we can investigate the problem.

Regards,
ARI Soft

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Re:{\$EmptyText} showing in place of gallery

Posted by redsage - 2014/07/01 20:09

Flickr changed their API on June 27 as it turns out. We have multiple clients using it and every single one of the galleries is down.

Some of them are using ari Sexy Light Box and some are using the Artetics Sexy Lightbox. Doesn't matter which one it is, they're not working now. So clearly is related to the API change and needs to be resolved by the developer and fast!

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Re:{\$EmptyText} showing in place of gallery

Posted by admin - 2014/07/01 20:25

Hello,

Do you use the latest version of "ARI Sexy Lightbox" module (v. 1.11.0)?

Regards,
ARI Soft

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Re:{\$EmptyText} showing in place of gallery

Posted by redsage - 2014/07/01 20:33

I thought we had the latest version, but were one behind and I see that the module was updated on Jun 28 which would have been after the api change.
thanks!

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Re:{\$EmptyText} showing in place of gallery

Posted by admin - 2014/07/01 20:59

The latest version of the extension supports the latest version of Flickr API.

Regards,
ARI Soft

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