
Problem with deeper navigation

Posted by Kaseym - 2013/03/30 10:39

Hi ARI team.

I'm having a problem using the module. I'm using modules anywhere and trying to bring up another module in a pop-up using your software.

The problem I have is that it will work on first level navigation but breaks on second level.

First Level Example : <http://www.ski-livigno.com/gallery>

Second Level Example (Broken) : <http://www.ski-livigno.com/accommodation/hotels>

When trying to open up on second level, which is the page I want it to actually work on I get this come at the end of the URL : #TB_inline?inlineId=asl5156c001a64a2&height=600&width=800&modal=1

All plugins are enabled. I've also attached an image with the settings for the module. <http://www.ari-soft.com/images/fbfiles/images/proof.PNG>

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Re:Problem with deeper navigation

Posted by admin - 2013/03/30 11:21

Hello,

Send your order number by email please.

Regards,
ARI Soft

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Re:Problem with deeper navigation

Posted by timcolman - 2013/03/30 11:37

Hi there

Kasey works for me but didn't know my logon for the forum. Where would I find the order number please?

Cheers

Tim

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Re:Problem with deeper navigation

Posted by admin - 2013/03/30 11:40

Thank you. Read here (question #4 in "Troubleshooting" section) how to resolve the problem.

Regards,
ARI Soft

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Re:Problem with deeper navigation

Posted by timcolman - 2013/03/30 12:24

Hi there

That didn't help I'm afraid. However, we've found that uninstalling the plug-ins has fixed the problem.

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Re:Problem with deeper navigation

Posted by admin - 2013/03/30 13:07

Do you have a problem now?

Regards,
ARI Soft

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Re:Problem with deeper navigation

Posted by timcolman - 2013/03/30 13:59

All fixed we think. Thx.

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