
lightbox preloader animation

Posted by steffko - 2012/12/07 22:30

Hi,

I just purchased Sexy Lightbox and installed it in Joomla! 2.5.. It's working fine but during the loading time of the box in the upper left corner an animation appears. It's a preloading animation (circles circling around) and it appears additional to the loading.gif in the center of the box.
Same thing in every browser I tested.

How can I get rid of it?

Greetings,
steffko http://www.ari-soft.com/images/fbfiles/images/Bild_9.jpg

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Re:lightbox preloader animation

Posted by admin - 2012/12/08 07:17

Hello,

It seems this loading icon is added by a 3rd party extension. Could you provide a link to a page where we can see the problem?

PS: Send your order number by email please.

Regards,
ARI Soft

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Re:lightbox preloader animation

Posted by steffko - 2012/12/08 10:24

Here is the link :

<http://www.floehacenter.de/>

3rd party is good hint. The site was built in Artisteer. Maybe I have to search there for the icon.

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Re:lightbox preloader animation

Posted by steffko - 2012/12/08 16:32

Thank you!
Have found the icon. It was in the image directory of my template. I deleted the file. Now the animation is gone, but the white frame with rounded corners still remains.
Where could the icon be attached to the lightbox? In a CSS file?
Any further hints?

Regards,
Steffko http://www.ari-soft.com/images/fbfiles/images/Bild_12.jpg

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Re:lightbox preloader animation

Posted by steffko - 2012/12/08 17:15

Found the link to the preloader icon in my template.css.

Comanded it out and its gone.
I call that a fix.

Regards,
Steffko

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Re:lightbox preloader animation

Posted by admin - 2012/12/08 18:49

Do you need any assistance from our side?

Regards,
ARI Soft

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