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## On leaving

Posted by Herrie - 2011/02/14 13:10

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L.S.,

I found your solution to show the lightbox on entering the site. Is it possible to have it When a visitor LEAVES as well? I ask this, because I want my visitors to fill out a small questionnaire, bur don't want to bother them when they enter the site for the first time.

I think it might 'scare them off'

Next to that, I want to have their opinion after they have visited.

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## Re:On leaving

Posted by admin - 2011/02/14 13:12

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Hello,

Currently the extension doesn't provide this ability, but we will investigate possibility to add this feature and report about results soon.

Regards,  
ARI Soft

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## Re:On leaving

Posted by Herrie - 2011/02/14 13:27

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Thanks for your very quick response.

I was affraid so. From your reply I gather that you understand what I mean and the reason why.

I'm looking forward to your idea's.

Meanwhile I'll try to figure something else out, which brings me to the next question.

Is there a way to 'connect' the 'auto open' to ONE specific page?

Perhaps I might catch visitors when they land on that page after having gone through the menu's..

I think about using our 'News' section.

I'll look into that by taking a closer look at the results of google analytics.

Presently I'm testing the lightbox on tje local machine.

the site I want it to use on is (dutch) [www.detheeketel.nl](http://www.detheeketel.nl)

Regards  
Herrie

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## Re:On leaving

Posted by admin - 2011/02/14 13:34

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"Auto open" feature can be used on specific page(s). For this create new instance of "ARI Sexy Lightbox" module (it can be done on "Extensions -> Module Manager" page on Joomla! backend with help "Copy" or "New" button), configure it, set "Menu Assignment -> Menus" parameter to "Select Menu Item(s) from the List" and choose necessary page(s) in "Menu Assignment -> Menu Selection" parameter.

Regards,  
ARI Soft

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## Re:On leaving

Posted by Herrie - 2011/02/14 13:39

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Again my thanks for your short time response.  
I'm going to try a few things with that information on my testlocation.  
It sounds as if it might do for the time being, although it is very voluntary for visitors...

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## Re:On leaving

Posted by admin - 2011/02/14 16:27

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We have investigated possibility to implement the feature. It can be done with help "onbeforeunload" window event, but in this case when a user try to leave a page, standard alert message will be shown by a browser:

Are you sure you want to navigate away from this page?

... CUSTOM TEXT GOES HERE ...

Press OK to continue, or Cancel to stay on the current page.

And if a user clicks by "Cancel" button, lightbox will be shown, otherwise s/he leaves page.

Regards,  
ARI Soft

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## Re:On leaving

Posted by Herrie - 2011/02/14 18:01

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L.S.,

I think that might suit my needs. I only want to 'ask' the visitor if he or she is willing to participate.  
So, Visitor leaves >>  
>> standard Alert Message  
(Which could include a remark what happens when "OK" clicked and where he / goes when "Cancel" clicked.

In The lightbox I could enter een text thqat the visitor is asked to participate in an short surevey..  
(I have to find a way to make this friendly enough)

Perhaps more people are intersted in this solution.

Once more, my thanks, you are really very cooperative in this.  
Where can I put this code? or do you send/publish the foile which it is in?

Regards

Herrie

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## Re:On leaving

Posted by admin - 2011/02/15 08:34

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Check your mail please. We have sent link to demo page with described feature.

Regards,  
ARI Soft

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## Re:On leaving

Posted by Herrie - 2011/02/15 08:38

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L.S.,

I saw the demo page. It more or less suits my needs.

Pity it has a standard text. But I hope people can read and understand it.

(No way to influence this standard text?)

Great that it only shows up once!!

I'm eager to know if there are more users interested in this solution / opportunity.

Regards

Herrie

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## Re:On leaving

Posted by admin - 2011/02/15 08:55

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We understand that standard confirmation box looks not pretty, but browsers and javascript doesn't provide ability to change it. If you have technical skill, you can read about "onbeforeunload" window event and find that currently it is only generic solution to show something before leaving page and stop navigation to another page. We will the feature to the extension within 24 hours and inform you about it.

Regards,

ARI Soft

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## Re:On leaving

Posted by Herrie - 2011/02/15 09:18

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I know that this box is the only solution, it shows up elsewhere as well.

I really do appreciate the fact that you took this effort and even come with this feature.

For me, there is not such a great haste, but it is really very nice to notice the work you do.

That just because some user had a 'silly' question.

You deserve lots of credits!!

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## Re:On leaving

Posted by admin - 2011/02/15 11:16

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We have updated the extension. New version of the module contains two new parameters: "Open on leaving page" and "Leaving message". Set "Open on leaving page" parameter to "Yes" or "Only once" that show lightbox when a user try to leave page. Download package of the extension in "Member Area" and upgrade "ARI Sexy Lightbox" module. Upgrade process doesn't require to uninstall the extension. Install new version over installed through standard Joomla! installation page.

Regards,

ARI Soft

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## Re:On leaving

Posted by Herrie - 2011/02/15 13:53

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GREAT!!!

I'll download it rightaway.  
It is an new version BTW? or where do I find the 'upgrade' ??

Regards

Herrie

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## Re:On leaving

Posted by admin - 2011/02/15 13:56

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The latest version (v. 1.8.7) is available in "Member Area". Download it and upgrade "ARI Sexy Lightbox" module.

Regards,  
ARI Soft

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## Re:On leaving

Posted by Herrie - 2011/02/15 18:26

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I downloaded and installed it.  
I figured out how it works best. That is, I 'connected' it to a single page.  
Using Google Analytics, I can figure out which page is used most as 'final' page on the site, that's where I'm goint to put in.  
Now I'm still testing it on my localhost. As soon as I've found adequate questions, I'll put it on the live site.

Thaks a lot for your very quick reaction and the way you acted, by implementing this option into the lightbox.  
I can only recommend you!!  
Regards

Herrie

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