Can\'t access ARI Quiz Lite back-end

Posted by tMsje - 2010/07/27 14:11

Hello there,

I've recently downloaded ARI Quiz Lite and i cant seem to access the control panel at the back-end.

When i tried to access the control panel all i get is a white screen with a 500 error indicating its a server problem.
As i dont have any extra information i cant seem to find the solution to this.

Anyone got an idea on how to fix this?

Regards,

tMs

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Re:Can\'t access ARI Quiz Lite back-end

Posted by admin - 2010/07/27 14:13

Hello,

Check web server error log that find more details about error. It helps find the reason of the problem.

Regards,
ARI Soft

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Re:Can\'t access ARI Quiz Lite back-end

Posted by tMsje - 2010/07/27 14:20

Hello there,

i've accessed the logs and these are the latest entry's regarding ARI Quiz Lite:
My IP Address has been blanked out for security reasons.

PHP Warning: fopen(/var/www/vhosts/groentekwekerij-smits.nl/httpdocs/winkel/administrator/components/com_ariquizlite/cache/files/config.php) : failed to open stream: Permission denied in /var/www/vhosts/groentekwekerij-smits.nl/httpdocs/winkel/administrator/components/com_ariquizlite/kernel/Cache/class.FileCache.php on line 82, referer: http://www.groentekwekerij-smits.nl/winkel/administrator/index.php
PHP Warning: fwrite(): supplied argument is not a valid stream resource in /var/www/vhosts/groentekwekerij-smits.nl/httpdocs/winkel/administrator/components/com_ariquizlite/kernel/Cache/class.FileCache.php on line 83, referer: http://www.groentekwekerij-smits.nl/winkel/administrator/index.php
PHP Warning: fclose(): supplied argument is not a valid stream resource in /var/www/vhosts/groentekwekerij-smits.nl/httpdocs/winkel/administrator/components/com_ariquizlite/kernel/Cache/class.FileCache.php on line 84, referer: http://www.groentekwekerij-smits.nl/winkel/administrator/index.php
PHP Warning: require_once() : Unable to access /var/www/vhosts/groentekwekerij-smits.nl/httpdocs/winkel/administrator/components/com_ariquizlite/cache/files/config.php in /var/www/vhosts/groentekwekerij-smits.nl/httpdocs/winkel/administrator/components/com_ariquizlite/kernel/Config/class.ConfigWrapper.php on line 63, referer: http://www.groentekwekerij-smits.nl/winkel/administrator/index.php
PHP Warning: require_once(/var/www/vhosts/groentekwekerij-smits.nl/httpdocs/winkel/administrator/components/com_ariquizlite/cache/files/config.php) : failed to open stream: No such file or directory in /var/www/vhosts/groentekwekerij-smits.nl/httpdocs/winkel/administrator/components/com_ariquizlite/kernel/Config/class.ConfigWrapper.php on line 63, referer: http://www.groentekwekerij-smits.nl/winkel/administrator/index.php
PHP Fatal error: require_once() : Failed opening required '/var/www/vhosts/groentekwekerij-smits.nl/httpdocs/winkel/administrator/components/com_ariquizlite/cache/files/config.php' (include_path='.:') in /var/www/vhosts/groentekwekerij-smits.nl/httpdocs/winkel/administrator/components/com_ariquizlite/kernel/Config/class.ConfigWrapper.php on line 63,

referer: http://www.groentekwekerij-smits.nl/winkel/administrator/index.php

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Re:Can\'t access ARI Quiz Lite back-end

Posted by admin - 2010/07/27 14:33

It seems installator couldn't set writable permissions for the following folder:

/administrator/components/com_ariquizlite/cache/files

Set writable permissions for this folder and all sub-folders, please. It should help.

Regards,
ARI Soft

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Re:Can\'t access ARI Quiz Lite back-end

Posted by tMsje - 2010/07/27 14:42

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admin wrote:
It seems installator couldn't set writable permissions for the following folder:

/administrator/components/com_ariquizlite/cache/files

Set writable permissions for this folder and all sub-folders, please. It should help.

Regards,
ARI Soft

Thank you very much. Changing the permissions worked.
I've changed it to 777 for now since 750 didn't work. What would be a suitable permission?

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Re:Can\'t access ARI Quiz Lite back-end

Posted by admin - 2010/07/27 14:49

You can try to use 0755 permissions for folder, but it can't work if you use Apache module like suPHP or PHP runs in safe_mode. In this case leave 0777 permissions.

Regards,
ARI Soft

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Re:Can\'t access ARI Quiz Lite back-end

Posted by tMsje - 2010/07/27 14:54

Thank you very much. Great support!

And since my webhost is running the apache module PHP with safe_mode on and im not allowed to change it i will keep the permissions set to 777.

But again thanks for the great support.

Regards,

tMs

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