
Cannot show page after install

Posted by FredvW - 2014/03/27 10:07

Hello,

First I totally new to Joomla and components, so maybe I'm forgetting something.
After success installation of Ari Quiz Lite , I go to Components and select one of the Ari quiz options then my browser cannot find page, this is happening with all the options of Ari quiz.
Do I forget something? in extension manager all components plugins of Ari is active.
Running on Joomla 3.2.3, and I have downloaded the latest version of Ari Quiz.
I have also database error, not sure if that has something to-do with this problem.
error:
â€œDatabase schema version (3.2.3-2014-02-20) does not match CMS version (3.2.3).

hopefully you can help me,
looking forward to create a quiz
regards,
Fred
Thanks already for the efforts.

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Re:Cannot show page after install

Posted by admin - 2014/03/27 10:10

Hello,

Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:Cannot show page after install

Posted by FredvW - 2014/03/27 10:21

Hi,

Thanks, login info send to email address

Rg,
Fred

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Re:Cannot show page after install

Posted by admin - 2014/03/27 10:30

Set writable permissions for /administrator/components/com_ariquizlite/cache/files/ folder and all sub-folders in this folder.

Regards,
ARI Soft

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Re:Cannot show page after install

Posted by FredvW - 2014/03/27 11:18

Thanks for checking, but can I do this from back-end, or need I access to the file's on the server?

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Re:Cannot show page after install

Posted by admin - 2014/03/27 12:02

You can try to use a file manager extension like eXtplorer or change it via FTP.

Regards,
ARI Soft

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Re:Cannot show page after install

Posted by FredvW - 2014/03/27 15:07

Hi,
Thanks!!! Works now!!!
Great support

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