
quizz categories bug

Posted by xenofonpro - 2013/10/18 13:53

Hello.
i have a bug and i dont know how to fix it.
When i try to create a new quiz category the page that is redirecting is a white page and displays at the top "main settings"
and at left "name".thats all. I use editor-jce which i have disabled but the problem doesnt fix.Unfortunately i am locally so i cant give you access to my site.

any advice will help me!!
thanks a lot.

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Re:quizz categories bug

Posted by admin - 2013/10/18 14:36

Hello,

Send a screenshot where we can see the problem.

Regards,
ARI Soft

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Re:quizz categories bug

Posted by xenofonpro - 2013/10/18 14:50

this is the printscreen .I have opened the debugger from firefox.... <http://www.ari-soft.com/images/fbfiles/images/bug-1e98965931d4e2d833f702b8ac3a235d.JPG>

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Re:quizz categories bug

Posted by admin - 2013/10/18 14:54

Try to set "Site -> Global Configuration -> Server -> Error Reporting" parameter to "Development" value in Joomla!
settings and try to open the page again. It can help to see what error occurs.

Regards,
ARI Soft

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Re:quizz categories bug

Posted by xenofonpro - 2013/10/21 07:03

nothing different with "error responting
development value". if i unistall arisoft quiz and install it again i will lose my quizzes??? what could i do?

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Re:quizz categories bug

Posted by admin - 2013/10/21 07:07

Quizzes remain untouched if you re-install the extension.

PS: We can investigate the problem if you reproduce it on a public server and send a temporary access to Joomla! backend by email.

Regards,
ARI Soft

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Re:quizz categories bug

Posted by xenofonpro - 2013/10/21 07:17

ok maybe i will reinstall the plugin to see if this can fix the problem, because i cant reproduce it on a public server.

Thanks for your help.

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