Quiz Lite Component installed, but unable to use.

Posted by rajeshwari.g - 2009/12/21 04:35
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We sucessfully installed the component. However, when we click on the component or any link within that from the Admin window, it says HTML 500 Internal Server Error. This happens only in the live site - on the local desktop version of the website it works fine. The details of the error are:

" The website cannot display the page
 HTTP 500
   Most likely causes:
The website is under maintenance.
The website has a programming error.

Is there something that we missed? Please let us know.

Thanks.

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Re:Quiz Lite Component installed, but unable to use.

Posted by admin - 2009/12/21 08:07
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Hello,

Could you check error log of your web site and provide information which web server and version of MySQL you use?

Regards,
ARI Soft

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Re:Quiz Lite Component installed, but unable to use.

Posted by Vlad - 2011/04/14 03:04
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admin wrote:
Hello,

Could you check error log of your web site and provide information which web server and version of MySQL you use?

Regards,
ARI Soft

Good afternoon.

I encountered the same problem. On the local computer everything works fine. But on the server opens a blank page. In the server error logs:
PHP Fatal error: Class 'AriJSONHelper' not found in / srv / www / htdocs / gosstroy / modules / mod_ariextmenu / mod_ariextmenu / templates / main.html.php on line 70
My version of ARI Ext Menu 1.2.6.

Please help solve this problem.

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Re:Quiz Lite Component installed, but unable to use.

Posted by admin - 2011/04/14 04:54
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Hello,

Provide link to page where we can see the problem and temporary access to your Joomla! backend by email that we can investigate the issue.

Regards,
ARI Soft

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Re:Quiz Lite Component installed, but unable to use.
Posted by Vlad - 2011/04/14 05:18

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admin wrote:
Hello,

Provide link to page where we can see the problem and temporary access to your Joomla! backend by email that we can
investigate the issue.

Regards,
ARI Soft

Thank you very much for your quick reply. I have decided this issue, the cause was in the server configuration. When
downloading files, their names are translated to lower case. As the server runs on Linux, then arikernel could not connect
files. He needed kernel / Web / JSON / class.JSON.php and were kernel / web / json / class.json.php. Problem solved,
here's the site address http://gosstroy.gov.kg/. Thanks for the module.

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