Have muddled through but it\'s gone wrong. :(
Posted by djdarlek - 2011/05/09 14:55

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Hi, looks fantastic plugin, cant wait to see if it does what we require, but unfortunately after creating my first couple of questionnaires it doesn't let me get to view them. On my page where it lists all the questionnaires, when I click the 'Continue' button to start the quiz it does the following:

1.) it loads this weird URL

http://localhost:8888/Joomla_16/index.php/en/resources/index.php

2.) I get this error text.

"Forbidden

You don't have permission to access /Joomla_16/index.php/en/resources/index.php on this server.

Apache/2.0.63 (Unix) PHP/5.3.2 DAV/2 Server at localhost Port 8888"

I'm a complete novice at this, although I believe I have set everything up correctly.. any ideas?

Many thanks

Dave

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Re:Have muddled through but it\'s gone wrong. :(
Posted by admin - 2011/05/09 16:19

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Hello,

What exact version of Joomla! you use? Do you use any SEF extension or use core Joomla! SEF? Is your site multi-lingual?

Regards,
ARI Soft

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Re:Have muddled through but it\'s gone wrong. :(
Posted by djdarlek - 2011/05/10 09:40

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Hi Admin, I have the latest version of Joomla installed (1.6).
I do not believe I am using any SEF extensions and the site is not multi-lingual.

I've tried looking into it myself some more, but still haven't managed to get it to load the Quiz. It's a shame, I thought I was making relatively great progress! :D

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Re:Have muddled through but it\'s gone wrong. :(
Posted by admin - 2011/05/10 14:14

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We can't reproduce the problem on our test server. We can try to help if you upload you site to an online server and provide temporary access to your Joomla! backend or create backup of site with help Akeeba Backup extension and send it by email that we can investigate the issue on our test server.

Regards,
ARI Soft

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