Newbie help needed

Posted by lostboysworld - 2010/09/05 11:07
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Greetings, I found your program and it's exactly what I need. The trouble is I can't figure out how to get my vertical menu looking like the one you have on vertical menu

My website is: my website

Any help in getting my menu to look like yours would be greatly appreciated.   :)

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Re:Newbie help needed

Posted by admin - 2010/09/05 12:11
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Hello,

The module can't load necessary javascript and CSS files. It can be a problem with configurations into .htaccess file on your server. Check it, please. You can see this problem if try to open one of necessary file into a browser:

http://wichitapride.org/Portal/modules/mod_ariextmenu/mod_ariextmenu/js/css/menu.min.css

Regards,
ARI Soft

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Re:Newbie help needed

Posted by lostboysworld - 2010/09/05 18:45
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Hmmm, I removed the .htaccess file and I still can't get it to work.   Is there more than 1 .htaccess file I wonder and if there is, where would I find the other one?   Sorry I'm such a newbie. :-)

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Re:Newbie help needed

Posted by admin - 2010/09/05 18:47
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If you provide temporary access to your Joomla! backend by email we can investigate this issue.

Regards,
ARI Soft

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Re:Newbie help needed

Posted by lostboysworld - 2010/09/05 19:06
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just sent you the email

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Re:Newbie help needed

Posted by lostboysworld - 2010/09/05 19:48
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Have you been able to look at it and figure it out?? :-)

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Re:Newbie help needed

Posted by admin - 2010/09/05 21:01

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Unfortunately we can't find the reason of the problem. We can recommend to contact your hosting support, it can be problem with server configuration. In any case, this isn't the module problem, this problem with server configuration because it generates 403 HTTP error when a browser tries to load necessary javascript and CSS files.

Regards,
ARI Soft

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Re:Newbie help needed

Posted by lostboysworld - 2010/09/05 21:03

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OK, Thank you for trying to figure out the problem

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