Drop Down Submenu Not Showing

Posted by austtr - 2015/07/21 07:25

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Hi... I'm using Joomla ver 3 and a customized Protostar template. My browser is the latest version of Firefox.

I've used the default Joomla Main Menu module and created a horizontal menu with a submenu of drop down items. The topline menu items and the submenu items all display correctly in the Joomla "View Site" display.

I want to use ARI Ext Menu to improve the style items... font sizes, colours, backgrounds etc. However, the submenu does not show when ARI is the published module. I have read everything I can find on the subject in both the public domain and these forums. No luck and getting very frustrated at the time spent trying to resolve this.

See URL: http://www.austtravel.com.au/joomla30/

The missing submenu should be showing under "Explore The States"

All assistance very much appreciated. Joomla login details available if needed.

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Re:Drop Down Submenu Not Showing

Posted by admin - 2015/07/21 11:00

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Hello,

Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:Drop Down Submenu Not Showing

Posted by admin - 2015/07/22 06:12

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Hello,

Try now. "End level" parameter was populated with an incorrect value.

Regards,
ARI Soft

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Re:Drop Down Submenu Not Showing

Posted by austtr - 2015/07/23 03:30

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Ahhhh.... many thanks for that.

I'd picked up "all" as being the response from a previous post.

Appreciate the prompt action.

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