
All submenu items visible instead of active only

Posted by tekfix - 2015/04/29 11:49

I have a site (upgraded from J2.5 to J3.4) that has a problem with the ARI Ext Menu.

The site has a main menu with three levels. The top level only is shown in a separate menu module (Ari Ext Menu, start level 1, stop level 1) at the top, the second level below that in a separate menu module (Joomla standard menu, start level 2, stop level 2) and the third level in a third menu module (Ari Ext Menu, start level 1, end level 1) only when a second level item has been clicked. On the third level only the submenu items from the active second level item should be shown.

Now, after upgrading the site and upgrading Ari Ext Menu to the most recent version the problem is that all third level items (not only the active ones) are visible on the third level menu. I have tried various settings in the menu, but nothing helps. This setup has worked perfectly in J 2.5. (the 2.5 version is still in production and you can see a working example at <http://fastbind.com/en/machines/case-makers> The upgraded version is local on my pc).

Any idea on how to fix this issue? :S

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Re:All submenu items visible instead of active only

Posted by admin - 2015/05/03 06:34

Hello,

Could you provide a link to a page where the problem occurs and a temporary access to your J! backend by email so we can investigate it?

Regards,
ARI Soft

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Re:All submenu items visible instead of active only

Posted by tekfix - 2015/05/03 11:27

"The upgraded version is local on my pc"...

I would have to install it on some temporary webserver...

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Re:All submenu items visible instead of active only

Posted by tekfix - 2015/05/12 12:25

Thank You for excellent support and for solving this problem very fast as soon as you got the login credentials from me!
:woohoo:

Happy Customer

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