submenu not showing

Posted by gogogozzi - 2015/02/24 16:33

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good afternoon every body,
i'm using joomla 3.3.6 and favourite templates. I put a menu on nav position, but submenus are not showing. what can I do to fix it?
URL http://tralliformazione.it/web

thank you

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Re:submenu not showing

Posted by admin - 2015/02/24 20:13

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Hello,

The same module instance are loaded twice on the page in different positions. You can see it if open HTML source of the page. Show the module only in one position or set "Generate unique ID" parameter to "Yes" in module settings.

Regards,
ARI Soft

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Re:submenu not showing

Posted by gogogozzi - 2015/02/25 15:43

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Thank you for your reply,
I tryed, but still not working and I can't find the second position where this module is loaded on.

Any suggestion?
thankyou

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Re:submenu not showing

Posted by josecc87 - 2015/02/25 16:03

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The same is happening to me. See it in www.totalf7.com

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Re:submenu not showing

Posted by admin - 2015/02/26 07:34

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This problem with site template. It loads the same module instances twice. You can see it if open HTML source of the page. Contact site template developers so they fix this problem.

Regards,
ARI Soft

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Re:submenu not showing

Posted by Ruslannnn - 2015/03/23 17:44

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admin wrote:
Hello,

The same module instance are loaded twice on the page in different positions. You can see it if open HTML source of the page. Show the module only in one position or set "Generate unique ID" parameter to "Yes" in module settings.

Regards,
ARI Soft
Hello, I have same problem.
I want publish 1 horizontal and 1 vertical menu with sub-menus.
I customized CSS of 1st (horizontal) menu in module options, and it works fine. This module has id 172.

But when I create a second menu (vertical) with id 210, and customize CSS - submenus of 2nd menu not showing.
If set option "Generate unique id" to "Yes", then every time when I refresh page, 2nd module will have a new id (like as "aext551050a95560f_container"), and I can not customize this module.
How can I solve this problem?
Thank you.

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Re:submenu not showing
Posted by admin - 2015/03/24 06:19
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Hello,

Where we can see the problem?

Regards,
ARI Soft

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Re:submenu not showing
Posted by Ruslannnn - 2015/03/24 06:23
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Hi, my site
http://aktaugoroo.obb.kz/index.php/kz/

I use a Joomlart University template, and both menus shows submenu in top position, but in position user1 - don't show submenus. I have this problem with only one instance too, in position "user1".
So I think it's a template problem.
Does anybody know how to use AriExtMenu on position user1, user2, etc in JA University template? =))

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Re:submenu not showing
Posted by Ruslannnn - 2015/03/24 06:26
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In this site (Jommlart University template) I put 2nd menu to "content-mass-top" position, and it works, but I want to put it higher - to position "user1". In positions user1 menu not shows submenus.

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Re:submenu not showing
Posted by admin - 2015/03/24 06:42
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We see sub-menus for the both menus on your site. We checked it in FireFox.

Regards,
ARI Soft

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Re:submenu not showing

Posted by Ruslannnn - 2015/03/24 06:46

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admin wrote:
We see sub-menus for the both menus on your site. We checked it in FireFox.

Regards,
ARI Soft
Can you check now? I moved verical menu on higher position (user1 - where I want to use this menu) - and sub-menus not showing.

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Re:submenu not showing

Posted by admin - 2015/03/24 07:08

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This problem with site template styles. Add the following CSS rule to fix the problem:

BODY .ja-box-left,
DIV.ux-menu-container UL.ux-menu LI {overflow:visible;}
DIV.ux-menu-container UL.ux-menu LI {margin:0;padding:0!important;}

Regards,
ARI Soft

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Re:submenu not showing

Posted by Ruslannnn - 2015/03/24 07:18

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Thank you very much!
It works fine when I add following text
BODY .ja-box-left,
DIV.ux-menu-container UL.ux-menu LI {overflow:visible;}
DIV.ux-menu-container UL.ux-menu LI {margin:0;padding:0!important;}
to the file /templates/ja_university/css/template.css .
Is it correct, or I must add this text to another file?

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Re:submenu not showing

Posted by admin - 2015/03/24 07:20

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You can add the code to any site template CSS file or to "CSS Styles" parameter in module settings.

Regards,
ARI Soft

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Re:submenu not showing

Posted by Ruslannnn - 2015/03/24 07:24

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Thank you very much! :)

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