JInstaller error - cannot find xml path

Posted by Amema - 2014/03/25 12:48

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Hi,

I just tried to install EXT menu on a 2.5.19 site. Got the error

> JInstaller: :Install: Ne povas trovi agordan XML-an dosieron
> Tiu vojo ne havas validan paka5on.

= Cannot find config XML folder. This path doesn't have a valid package.

This error usually occurs when one tries to install a J3 extension on a J2.5 site, but the download file says the EXT menu is for both 2.5 and 3 sites.

What could I do?

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Re:JInstaller error - cannot find xml path

Posted by admin - 2014/03/25 13:09

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Hello,

Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:JInstaller error - cannot find xml path

Posted by Amema - 2014/03/25 18:27

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I did it on a test site. After the described attempt to install EXT menu on it, I made some more tests and stressed it so it crashed.

I'll make a fresh install and see if I can replicate the error.

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Re:JInstaller error - cannot find xml path

Posted by Amema - 2014/03/26 15:53

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Worked fine on a new install. Case closed.

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