
Touch Interface Issue with Drop Down

Posted by roadsider - 2014/03/17 13:48

I'm building a responsive website with this extension, which otherwise works fine. However, when I try to use the menu on an iPad, I can't touch the parent item of a dropdown menu without going to the parent link. I want to be able to touch the menu item, have the dropdown fly out, and then touch again to select my link. Is this possible with this extension?

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Re:Touch Interface Issue with Drop Down

Posted by admin - 2014/03/19 12:06

Hello,

Where we can see the problem?

Regards,
ARI Soft

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Re:Touch Interface Issue with Drop Down

Posted by roadsider - 2014/03/19 14:21

Go to:

<http://art270.gotdns.com:8888/futures2014/>

Check out the left-side menu. The first two items have drop downs (or fly outs). If you click on the root menu item, you're immediately taken there without a second tap, which makes it impossible to choose one of the submenus.

Notice on the main menu at the top, you have to tap the root menu item twice to go to that URL.

Thanks for your response.

Randy

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Re:Touch Interface Issue with Drop Down

Posted by admin - 2014/03/20 01:16

Hello,

We checked it on iPhone and "ARI Ext Menu" is not shown on mobile version of your site.

Regards,
ARI Soft

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Re:Touch Interface Issue with Drop Down

Posted by roadsider - 2014/03/20 07:05

It's there in the tablet sizes. On the left.

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Re:Touch Interface Issue with Drop Down

Posted by admin - 2014/03/21 09:30

Sorry, but we can't reproduce the problem.

Regards,
ARI Soft

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