
Fatal error: ARI: Couldnt get client plugins !

Posted by chris - 2009/01/26 13:35

Hello,

Excuse my poor english... I'm french ;-)

I've paid and downloaded the "ARI Smart Content" and want to use the csvtable plugins.

I have correctly specify the path of the csv (relative or absolute path)

I've got systematically the following error :

"Fatal error: ARI: Couldnt get client plugins"

Any idea ?

(I found nothing about it on your forums...)

Thanks a lot.

=====

Re:Fatal error: ARI: Couldnt get client plugins !

Posted by admin - 2009/01/26 13:52

Hello,

Can you specify your MySQL and Joomla version? If you can provide FTP access, we will resolve this issue more quickly.

Regards,

ARI Soft

=====

Re:Fatal error: ARI: Couldnt get client plugins !

Posted by chris - 2009/01/26 13:59

MySQL 5 / PHP 5 (with Wamp5). I'm testing locally (on my own PC).

It's on Joomla 1.5 with your the com_arismartcontent.1.5.zip installed.

I've generated a licence key for the following domain : trouvetonclub.fr.

I'm testing some pages wich are subfolder (for example : <http://trouvetonclub.fr/joueur>) with your plugins articles like ARI

CSV Table OR ARI JDataTable, but I have always the same error message !

Sorry, but I can't open to you any FTP access... (firewall in my office...)

=====

Re:Fatal error: ARI: Couldnt get client plugins !

Posted by admin - 2009/01/26 14:12

Please, check the mail.

=====

Re:Fatal error: ARI: Couldnt get client plugins !

Posted by chris - 2009/01/26 14:16

I've replace your send file but, Sorry, it's seem not working too !

The error is in

\kernel\Controllors\class.ControllerBase.php(18) : eval()'d code on line 1

=====

Re:Fatal error: ARI: Couldnt get client plugins !

Posted by chris - 2009/01/26 14:19

oups... excuse me.

In fact, i've got an sql error message ...

```
Table 'ttc.jos_arisc_plugin_params_def_values' doesn't exist SQL=SELECT
PPD.PluginId,PPD.ParamId,PPD.ParamType,PPD.ParamName,IFNULL(PPDV.ParamValue, PP.ParamValue) AS
ParamValue FROM jos_arisc_plugins P INNER JOIN jos_arisc_plugin_params_def PPD ON P.PluginId = PPD.PluginId
LEFT JOIN jos_arisc_plugin_params_def_values PPDV ON PPD.ParamId = PPDV.ParamId AND IFNULL(P.ModifiedBy,
0) = 0 LEFT JOIN jos_arisc_plugin_params PP ON PPD.ParamId = PP.ParamId AND IFNULL(P.ModifiedBy, 0) > 0
ORDER BY PPD.PluginId ASC
```

=====

Re:Fatal error: ARI: Couldnt get client plugins !

Posted by admin - 2009/01/26 14:28

We have sent fix by email.

=====

Re:Fatal error: ARI: Couldnt get client plugins !

Posted by chris - 2009/01/26 14:46

Ok. It Work.

Thanks for the fix.

Chris.

=====

Re:Fatal error: ARI: Couldnt get client plugins !

Posted by charlesmohn - 2009/01/28 19:06

I am having the same error upon installation. Is the fix posted somewhere, or can you send me the fix as well?

=====

Re:Fatal error: ARI: Couldnt get client plugins !

Posted by admin - 2009/01/28 20:29

Hello,

You can't install the component or you gave error on during usage? If you can't install this, please, load component to your server by FTP, unzip it and install from directory through Joomla installation page. If you have problem after installation then download the latest version on our site.

Regards,
ARI Soft

=====