plugins dont appear

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i installed the package .. generated the license key .. and no plugsins show up ..

what is the problem?

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Re:plugins dont appear

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Could you please provide us with access to your Joomla! back-end so we could login and investigate? Also please tell which concrete problem do you have: plugins are not shown up on the list of plugins?

Regards,
ARI Soft

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Re:plugins dont appear

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i generated a license key for my testing site at

www.example.com/subdirectory   (not real name - but structure is same)

when i select the plugins tab i get the "Please specify license key before using the component" and the new License box to enter a license key for the domain example.com.

and just below that a license key is listed for www.example.com/subdirectory i.e. the key that i generated.

when this license key is entered in the box above i get an invalid msg.

(note i am using a subdirectory to test - should i have entered only the domain name without the subdirectory name to generate the key?)

Guys, i know you are concerned about your intellectual property rights and so on but there must be an easier way to so this.

thanks again

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Re:plugins dont appear

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According to your message license must be for domain example.com
When you trying generate license for domain with subdirectory system shows warning about it, also product's page in member area contains note about it. Please, go to member are and generate license for appropriate domain without subdirectory.

Regards,
ARI Soft

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Re:plugins dont appear

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thanks

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Re:plugins dont appear
Posted by flaatten - 2009/01/26 03:04
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Hi,

I have loaded the test license to my domain and it comes up saying date it will expire and that it has not expired. Problem is that I have no access to the plugins, under the Menu item I can set the link to ARI Content but no sub content such as Fancy text box etc. What am I missing here? I have no way of specifying what plugin to use.

Thanks,
Flaatten

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Re:plugins dont appear
Posted by admin - 2009/01/26 06:27
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Hello,

Can you provide access to your Joomla backend by email that we can investigate this problem?

Regards,
ARI Soft

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Re:plugins dont appear
Posted by flaatten - 2009/01/26 14:06
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Yes I can, please let me know where you would like me to email the login?

Thanks,
Flaatten

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Re:plugins dont appear
Posted by admin - 2009/01/26 14:11
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Please, send it by email (info@ari-soft.com)

Regards,
ARI Soft

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Re:plugins dont appear
Posted by admin - 2009/01/26 14:52
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Please take a look now. In connection with the article menu item, use the standard Joomla facility.

Regards,
ARI Soft

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Re:plugins dont appear

Posted by flaatten - 2009/01/26 15:15

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I'm pretty new to Joomla so can you give me some more details?

- In my menu item do I set the "Menu Item Type" to "ARI Smart Content"? If so do I leave the default "On Click, Open in" setting to Parent Window etc..

- In my article do I just go to code view to add my code, what else do I have to do in the article itself?

Thanks!
Flaatten

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Re:plugins dont appear

Posted by flaatten - 2009/01/26 15:22

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Hmm I am able to make the fancy text box work when clicking on the link in the article, but does not work when trying to have the article itself display in the fancy text box.

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Re:plugins dont appear

Posted by admin - 2009/01/26 15:24

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You can read how add article link to menu there http://writenowdesign.com/tips/joomla-how-to-tips/joomla-training-1.5.2.3.html . No need link menu item with ARI Smart Content. In brief:

1. Create menu item with type Internal Link->Articles->Article Layout
2. Select appropriate article and set other option (for example: 'On Click, Open in:')
3. Click 'Save'. That's all

Regards,
ARI Soft

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Re:plugins dont appear

Posted by admin - 2009/01/26 15:31

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Sorry, it seems that we misunderstanding you. It is not possible that ARI Smart Content worked with menu item. It works only with content.

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Re:plugins dont appear

Posted by flaatten - 2009/01/26 15:38

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Thanks!

Think I understand now, got lost when it did not work from the menu link itself.

Regards,

Flaatten

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